



May 2018

The BSA has investigated reasons for NUMSAS payment delays recently reported by some contractors. The main reason for delays were owing to the FP10DT EPS tokens (completed as part of NUMSAS) being scanned alongside EPS tokens. The delays were caused as these tokens needed to be retrieved from the BSA warehouse and scanned to allow NUMSAS processing to take place.

BSA also reported one instance of a file transfer failure during the transfer of the scanned image from their scanning system to their local area for processing. The scan process had completed successfully, however the transfer to the local area was incomplete. Once identified BSA were able to quickly append the missing claims to the processing cycle as they did not have to retrieve the claim from the warehouse and rescan.

As a reminder, to claim for NUMSAS, contractors must do the following each month:

1. Complete the NHS Urgent Medicines Supply Advanced Service Pilot claim form - a PDF copy of the claim form can be downloaded from the NHSBSA website
2. Separate FP10DT EPS tokens (completed as part of NUMSAS) from other tokens, or there is a **risk they may be missed, and claims will not be reimbursed or delayed** if the NUMSAS tokens are scanned and stored with the other tokens.
3. The NUMSAS claim form along with the completed FP10DT EPS dispensing tokens (completed as part of the NUMSAS) should be placed in an envelope clearly marked 'NUMSAS'.
4. Send the envelope marked 'NUMSAS' to the NHSBSA together with the normal monthly submission bundle. (Originally contractors were asked to submit their tokens directly to Newcastle, however these now need to be sent together with the monthly batch). Despite the change to submission process, BSA still have a number of contractors submitting directly to Newcastle via post.

<https://psnc.org.uk/our-news/changes-to-the-monthly-numsas-claims-process/> PSNC posted a story on its website regarding changes to submission in Jan 2018

<https://psnc.org.uk/wp-content/uploads/2018/01/January-2018-CPN.pdf> - the story also ran in Jan 2018 CPN magazine

<https://www.england.nhs.uk/wp-content/uploads/2017/06/numsas-toolkit-pharmacy-staff-v2.pdf> - Updated NHS England guidance on page 24

Suraj Shah
Drug Tariff and Reimbursement Manager
Pharmaceutical Services Negotiating Committee