

## PCSE Pharmacy bulletin – September 2018

### Introducing a new online form for pharmacy applications

NHS England and Primary Care Support England (PCSE) are working to introduce a new easy-to-use online form for Market Entry applications.

The new approach for pharmacy applications will see the replacement of multiple forms with one single online application, accessible via PCSE Online.

The new form has been designed to intuitively guide users through the process and will only ask the applicant to complete the fields that are relevant to their application and organisation type.

It will also allow applicants to enter their payment details online removing the need to post cheques. We want to create a straightforward online application process that is automatically checked for completeness before applications are submitted.

Once the form has been submitted an acknowledgement email will be sent to confirm it has been received. Applicants will then be able to view and track the status of their application through the process by logging onto PCSE Online. There will also be the facility to download pdfs of their application form.

The new form is currently under development and is expected to be available in the first part of 2019.

We will work with NHS England and stakeholders to plan and agree the roll out of the new online form, which will be informed by significant testing to ensure it is accurate and effective.

Further updates will be available on the [What's Changing](#) section of the PCSE website in due course.

### Contacting PCSE's Market Entry team

If you have a query about an application you should contact the dedicated PCSE Market Entry team via email:

[PCSE.marketentry@nhs.net](mailto:PCSE.marketentry@nhs.net)

You can also use the Enquiry Form on the Contact Us section of our website. If you have recently used this form please note our internet provider has advised that a technical fault prevented some queries getting through. This has now been resolved. If you submitted a query in July or August and have not received a response, please resubmit your query to [PCSE.marketentry@nhs.net](mailto:PCSE.marketentry@nhs.net). We are very sorry for any inconvenience caused.