Fig 1

## Exit Logged in as:

PharmOutcomes® Delivering Evidence
Home Services Assessments Reports Claims Admin Help

A | There are Patient provisions where practices have contacted us to inform us that the patient is not registered with them. The |
| :--- |
| provisions in the links below require printing out and sending to the recipients, either by post or hand-delivered. Most SLAs |
| require this within 24-48 hours. |
| 2019-11-21 2019-12-13 2019-12-18 2020-01-07 |
| More guidance and instructions are available here. |

Provide Services

| Most Recently Provided |
| :--- |
| Needle Exchange |
| Child Flu Vaccination 2019/20 |
| Vaccinated |
| Advanced Service |
| Flu 2019/20 |
| Urgent Supply Part 2 |
| Medicine supply |
| Emergency Hormonal |
| Contraception (New April 2018) |

Click here to show all accredited services
including ones that are normally hidden

| Advanced NHS Service AS |
| :--- |
| Advanced Service |
| Flu 2019/20 |
| NUMSAS |
| Medicine Supply/Non-supply |

## Needle Exchange <br> Supervised Consumption Registration <br> Supervised Consumption Supervision

## Walk in my shoes

Walk in my shoes
Expression of Interest
Walk in my shoes
Feedback for each action

## Other Services

Business Continuity Plan

Provision List Options
Show patient identifiable details

| Received Referrals | Service (stage) |  | Identifiers | User | Status |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 2020-01-21 | NRT Supply Request |  | NS | [Referred] | Pending Referral Referred to you awaiting follow-up action |
| 2020-01-21 | NRT Supply Request |  | JG | [Referred] | Pending Referral Referred to you awaiting follow-up action |
| 2020-01-20 | Pharmacy Followup |  | DV | [Referred] | Pending Referral Referred to you awaiting follow-up action |
| 2020-01-18 | Pharmacy Followup | Sign on to PharmOutcomes then select 'Services' where | JB | [Referred] | Pending Referral Referred to you awaiting follow-up action |
| 2020-01-18 | Pharmacy Followup | you will see this page. <br> Scroll down the 'Provide Services' list and click | JB | [Referred] | Pending Referral Referred to you awaiting follow-up action |
| 2020-01-18 | Pharmacy Followup | 'Walk in my shoes Feedback for each action'. Certain | PK | [Referred] | Pending Referral Referred to you awaiting follow-up action |
| 2020-01-18 | Pharmacy Followup | information has been hidden on this screen | PK | [Referred] | Pending Referral Referred to you awaiting follow-up action |
| 2020-01-18 | Pharmacy Followup |  | SHC | [Referred] | Pending Referral Referred to you awaiting follow-up action |
| 2020-01-18 | Pharmacy Followup |  | SHC | [Referred] | Pending Referral Referred to you awaiting follow-up action |

## Service Centre

Contact your local commissioners
if you cannot see services you expect to see.

Fig 2

PharmOutcomes ${ }^{\circ}$ Delivering Evidence

## Home

## Walk in my shoes - Feedback for each action

Feedback date 22-Jan-2020

Feedback on actions, barriers and evidence
Complete the feedback below for up to THREE actions
The feedback on any outcomes from the WIMS project will be

| Tick the relevant |
| :---: |
| 'Action' box and |
| then complete the |
| FOUR boxes |
| below with |
| information to |
| answer each |
| question. |
| Finally press |
| 'sAVE 'r if more |
| actions to enter |
| press 'Save and |
| enter another' at |
| bottom of right |
| hand side of page |

required to be completed by the 31st March 2020


How has your practice changed to increase patient safety, improve patient outcomes or reduce waste?


What have you done to action this?


What challenges have you overcome? Have there been any barriers to fully achieving what you wanted to achieve?


How do you know you have achieved the change?


