

WIMS update: suspended until later in the year

Walk in my Shoes (WIMS)

An NHS England - South (Wessex)
Area Team supported initiative that
encourages closer working
between Community Pharmacies &
GP surgeries



Walk in my shoes (WIMS) – PROJECT SUSPENDED

Much has changed in the healthcare environment since the launch of this project. With this in mind, CPSC has agreed with NHS England – South (Wessex) to suspend the completion of activities and necessary recording until later in the year.

The project ambitions will remain important in the future, however the requirement to organise and complete visits to respective surgeries and pharmacies has become inappropriate in light of the continued escalation of COVID-19 in the UK.

Actions for all pharmacies:

The following update suggests next steps to take:

- **If you have already completed your surgery visit**
 - please share the visit summary information & feedback with your PCN Lead
 - complete your WIMS submission actions (between 1 & 3) on PharmOutcomes – *see next page for guidance*
 - this completes all activities required
- **If you have not yet made a surgery visit**
 - take no further action now
 - wait for a further update later in the year when it is hoped that the project will be concluded

Actions for PCN Leads only:

On receiving any visit summary information & feedback from a pharmacy within your PCN:

- please share this with the other pharmacies in your PCN; enabling each of them to use the WIMS feedback outputs to efficiently complete their WIMS submission on PharmOutcomes (*if they wish to at this time*)
- please complete the [PCN Activity Update Form](#) to summarise activities and return to:
 - alison.freemantle@cpsc.org.uk & richard.buxton@cpsc.org.uk

continued over...

WIMS Feedback process

Each pharmacy can highlight up to THREE actions identified from the WIMS visits that have led to a change to either:

- increase patient safety,
- improve patient outcomes or
- reduce waste

The PharmOutcomes feedback must include your **actions, barriers and evidence**

CPSC have produced the following WIMS guidance on how to submit your feedback on PharmOutcomes below:

- [WIMS Feedback using PharmOutcomes](#)
(*Fig 1 & Fig 2 screenshots show where to find on the PharmOutcomes website*)
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