## NEW FOREST PCN BUSINESS CONTINUITY PLAN DATASHEET

DILADICACIT		DUGDUDGG	DOLDAND	TOCHT		DD A OTTODO	
PHARMACY NAME ODS	UNPLANNED CLOSURE	BUSINESS CONTINUITY PLAN	ROLE AND CONTACT	LOCAL PHARMACIES	TOP LEVEL PLAN OR	PRACTICES THAT	TOP LEVEI PLAN
CODE	INTIAL	OR	NO. (NOT	THAT COULD BE	ARRANGEMENTS	COULD BE	OR
	POINT OF	ARRANGEMENTS	FOR	AFFECTED	IN THE EVENT	AFFECTED	ARRANGEN
	CONTACT	IN TEMPORARY	PUBLIC	IN THE EVENT	OF ONE OR	IN THE	ENTS IN
		CLOSE OF PHARMACY	USE)	OF UNPLANNED CLOSURE OF	MORE OF PHARMACIES	EVENT OF AN	THE EVEN
		FIAKMACI		PHARMACY	CLOSING	UNPLANNED	MORE
				THANNACT	CLOSING	CLOSURE	PRACTICES
							CLOSING
Boots	Boots at	2 Boots	Store	Boots High	Area relief staff	Chawton	All
FW004	Wisteria,	Pharmacies within	Manager	Street	as well as staff	House	pharmacie
	Lymington	walking distance	074502339	Lymington	deployment	Lymington	working in
	01590		20	01590 673097	plans	Coastal	branch
	672774			<b>Boots Wisteria</b>		Practice	have acces
				Lymington		Lymington	to NHS
				01590 672774		Wisteria	SCR, and
						Practice	we work
						Lymington	closely
							withal
							surgeries
							and would
							be able to
							adopt any
							contingenc
							plan they
							may have
							pre
							authorised
Boots	<b>Boots High</b>	Follow Boots	Victoria	<b>Boots Stanford</b>	Contact Area	Wisteria	We will
FVC70	Street	<b>Emergency Store</b>	Chilver	Road (within	Manager and	Surgery	engage wit
	01590673097	<b>Closure Checklist</b>	015906727	Waitrose)	arrange for	Chawton	the surger
			74	SO41 9GF	relief staff to	House	Business
				<b>Boots High</b>	work in our	Surgery	Continuity
				Street SO41	store. For	Webb-	plan.Help
				9AN	supporting other	People	to signpos
				Pennington	closing	Surgery	their
				Pharmacy	pharmacy, we	Milford	pateints to
				SO41 8ED	would engage	Medical	another
				<b>Boots Milford</b>	with them and	Centre	surgery so
				SO41	allocate a space		they can
					in our		register
					dispensary for		temporaril
					their uncollected		in the
					scripts to ensure		interim or
					they are		assisting
					segregated from		them via
					ours. Display a		CPCS/OT
					poster to state		consultatio

·	·	T	<u>т                                    </u>	<b>T</b>	<u>т</u>	<del></del>	·
	1	'	1		we were the	1	ns, minor
	۱ ۱	1	1		supporting	1	ailments
	1	1	1	1	pharmacy.	1	services
	1	1	1			1	where
	1	1	1		,	1	comissione
	! '	<u> </u>	<u> </u> '		'		d.
Milford	i I	2 Community	Superinten	Boots The	We have 3	Wistaria	We have
Pharmacy	۱ – ۱	pharmacies within	dent	Chemist,	pharmacists and	and	registered
FXM24	۱ – ۱	5 miles from each	075814362	Milford On Sea	trained	Milford	majority of
	i I	other.	92	SO41 0QD	dispensary staff	Surgeries	our pateint
	۱ – ۱	3 Pharmacists	1	1	and health care	Barton	on ETP and
	۱ – ۱	between these two	1	1	assistants that	Surgery	they are or
	i I	branches.	1	1	we can move	1	batch
	i I	Staff can be	1	1	around between	1	prescriptio
	i I	moved around to	1	1	branches. Have	1	ns. Both
	i I	keep NHS	1	1	4 regular	1	Both
	i I	business open. In constant with	1	1	pharmacist locums and 2	1	mentioned
	i I	In constant with Boots The chemist	1	1	locums and 2 relief	1	surgeries
	i I		1	1	relief technicians	1	have satellite
	i I	in the High Street	1	1	technicians	1	
	i I	(in village)	1	1		1	surgeries which we
	i I	1	1	1		1	can contac
	i I	1	1	1		1	by email or
	i I	1	1	1		1	phoneto
	i I	1	1	1		1	continue
	i I	1	1	1		1	NHS
	i I	1	1	1		1	services.
Sway	Manouchehr	Follow company	Regional	Brockenhurst	Request	New Forest	We can
Pharmacy (	Shadbakhsh	BCB plan:	Support	Pharmacy	additional staff	Medical	arrange
Daylewis	01590682225	Inform our Local	Manager	Hordle	and other	Centre	with New
Branch)	07411819756	GP practice	077029209	Pharmacy	facilities from	Group	Forest
FE199	1	Print and then	81	Boots	our head office	Wistaria	Mediacl
	i I	return	1	Pharmacy in	Working	Surgery	Group to
	i I	undispensed	1	Lymington	overtime	Lymington	direct the
	i I	scripts to the NHS	1		Working	Chawton	prescriptio
	i I	spine	1	1	together with	House	ns to
	i I	Inform addicts	1	1	other local	Surgery	Brockenhu
	i I	and relevant	1	1	branches for	New Milton	rst
	۱ ۱	drugs team	1	1	additional	Health	pharmacy
	i I	Also report to:	1	1	support	Centre	which is
	i I	RM and Regional	1	1	<b>Requesting local</b>	1	one of our
	۱ ۱	support manager	1	1	surgeries for	1	DaylewisB
	i I	NHSERT dealing	1	1	their support	1	anches in
	۱ ۱	with community	1	1	·   · · · ·	1	Brocken
	i I	pharmacy NHS	1	1		1	hurst. The
	i I	contracts	1	1		1	we record
	۱ – ۱	NHS dos provider	1	1	·   ·	1	the
	i I	and commissioner	1	1		1	outcome
	i I	helpline	1	1		1	
1	1	03000200363 to	1	1	·		

Pennington Pharmacy FLM80	01590673745	stop patients being referred to the pharmacy for <u>CPCS</u> All ETPs returned Wistaria Boots informed Notice in widow and on answer phone to collect Rx from Wistaria Boots	Pharmacis t 015906754 98	Boots Wistria Boots Waitrose Boots high St Lymington	Extra staffing and extended hours including Saturday afternoons and Sunday if necessary	Wistaria Webb- people Chawton House	Again extra pharmacis for consultatio ns and extended hours Can offer consultatio n room to GPS if needed
Rowlands Lyndhurst FD572	Gabriella Horvath Regional Leader 07484900740	Contact pharmacies within the PCN to advise, giving an indication of estimated closure time Contact the PCN lead advise PCN Lead to advise of the signposted pharmacy within the PCN Display poster on main entrance to advise pateints Divert telephone to agreed signposted pharmacy Request CPCS temporarily withdrawal	Rowlands Superinten dent Office 019287505 00	Forest Pharmacy AR Pharmacy	Bring additional staff, pharmacist , extend opening hours	Lyndhurst Surgery	Consult practice website for further details Telephone the practice as there might be recorded message Share information with PCN via agreed Channells
Martins Pharmacy (Daylewis Pharmacy) FG158	Day Lewis Pharmacy Station Road Sway SO41 6BA	Our sister branch. In Sway (as above) will be able to dispense any walk in prescriptions and Locum staff can be sent from other Day Lewis Branches	Regional Support Manager Sean Harris 077022909 81	Day Lewis Pharmacy Sway SO41 6BA Rowlands Pharmacy Lyndhurst SO43 7B Boots Pharmacy	We would contact our Regional Support Manager to ask for additional staff. If patient was in urgent need we can return prescription to	NEW Forest Medical Group Brockenhu rst J82129 New Forest Medical Group Sway (J82129)	If any of the neigbourin g surgeries closed we would direct pateints to other Loca surgery, of to 111

Boots High Street FEL30	Boots 88-89 High Street Lymington SO41 9AN 01590670397	Arrangement of movement of staff from other stores to keep this one open. And OR Essential NHS Pharmacy services carried outr by	Store Manager Veronica David 078504797 34	(Waitrose) SO41 9GF Boots Pharmacy in Lymington Waitrose SO41 9GF Boots Pharmacy LymingtonWist	the spine an ontact the prefferedpharm acy to ask them to dispense RX for pateint	Lyndhurst Surgery Chawton House Surgery Lymington Coastal Mediacl Partnership Lymington	services. Chawton House, Webb- Peplo, Wistaria Surgeries in Lymingtor are 6 miles by road with frequent,Bis s and rail connection finally Lymingtor Hospital has a surgery within and minor injuries dept. Currently these are accessed by telephone triage for initial contacts. Meeting with Practice Manager and or Local CCO for contingenc
FEL30	Lymington SO41 9AN	to keep this one open. And OR Essential NHS Pharmacy services	Veronica David 078504797	Lymington Waitrose SO41 9GF Boots Pharmacy	stores to keep this one open. And OR Essential NHS Pharmacy services carried out by two other local. Boots pharmacies within 3mile radius. Led by Area Manager MS E	Surgery Lymington Coastal Mediacl Partnership	Manager and or Local CCC for
BOOTS The Chemist	Boots Lymington High Street	The store will remain open on limited hours to ensure local	Jessica Wilson 015906432 24	Milford Pharmacy SO41 0PG	King Milford Pharmacy is linked to Ashley Pharmacy, They	Milford Surgery Chawton House	New Milton Health Centre would be

		l		I	1		
Milford On	01590	people can access		Boots Wisteria	would manage	Barton	managed
Sea	673097	their medication.		SO41 9GJ	their	Surgery	by the
FM128		A notice will be		Boots	prescriptions.	New Milton	Coastal
		placed on the door		LymingtonHig	In terms of	Health	group.
		with new opening		h Street SO41	Boots, other	Centre	Barton's
		hours and our		9AN	local pharmacies		Pateints
		hours will be		<b>Boots Waitrose</b>	(Boots) would		would be
		amended on the		Lymington	work together		managed
		store website and		SO41 9GF	and the store		by Webb-
		the DOS website.			would open for a		People,
					few hours each		Milford
					day, using staff		Surgery,
					from other		Pateints
					stores to manage		scripts
					prescriptions.		would go to
							Wisteria.
							Chawtonpa
							teint siis a
							standalone
							surgery, so
							if they
							closed, E-
							Consults
							would be
							available
							and a
							number to
							call their
							answer
	~ -						phone.
Forest	Sundeep	Local Trained	Ayoniza	Rowlands	Arrange	Lyndhurst	Will direct
Pharmacy	Saini	colleagues	Saini	Pharmacy	additional staff	Surgery	patients to
FX413	07850361532	available to put	078813746	SO43 7BG	Working	New	other local
		note for public.	78	AR Pharmacy	Overtime.	Horizons	surgeries of
		Reporting		SO40 8WD	Request Local	Medical	111 service
		procedure in place			Surgery for	Centre	Consult
		to commit with			their support	Test vale	practice
		NHS England.				Surgery	website.
		List of Locum					
		pharmacist and					
		dispenser in place.					