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| Daily Update |
| Friday 19th March 2021 |

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|  | This daily update contains important information for community pharmacy teams about the ongoing response to the COVID-19 pandemic.In today's update: payment timetable update; SSP010 extended; new applications for PEPS suspended. **Payment timetable update**PSNC has updated its payment timetable and deadline tracker to reflect the [**recent changes to the Pandemic Delivery Service**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=a97fe950a7&e=12757307a1).This timetable has been specially designed by PSNC to assist community pharmacy contractors with checking and claiming payments for services including the Pharmacy Quality Scheme (PQS) 2020/21 Part 2,  Pandemic Delivery Service, GP Community Pharmacist Consultation Service (CPCS), Discharge Medicines Service,  C-19 vaccinations and  Hepatitis C testing service.[**Learn more about PSNC's payment timetable**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=4ca3729446&e=12757307a1)**SSP010 extended**The Department of Health and Social Care (DHSC) has further extended the Serious Shortage Protocol (SSP) for Levothyroxine 12.5mcg tablets (SSP010) to **26th March 2021**. Please note: expiry dates of an SSP may be brought forward or extended, and the content may be amended at any time during the life of an SSP. Pharmacists should ensure they are using the latest version of an SSP before considering the supply of an alternative product.[**Read more about the extension of SSP010**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=e2b4070a52&e=12757307a1)**New applications for PEPs suspended**Pharmacy contractors should note that the Pharmacy Earlier Payment Scheme (PEPS) is suspended in respect of any new contractors wishing to join the scheme from 18 March 2021 until further notice. However, applications to join the scheme received by the NHS Business Services Authority (NHSBSA) up to and including 17 March 2021 will be processed as usual.Contractors should note that this change is not reflected in the published [**March 2021 Drug Tariff**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=4475de4bb6&e=12757307a1).[**Learn more about the suspension of new PEPS applications**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=813996aab8&e=12757307a1)

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| Have you seen our latest FAQs? |

PSNC's website has a large number of answers to queries posed by pharmacy contractors, their teams, and LPCs; these are updated on a regular basis. Recent additions include:**Q. How do I raise an NHSmail technical query?** It is recommended that technical queries are raised by the NHSmail owner within the pharmacy (see the question below), however, other pharmacy team members can raise technical queries if the query is urgent and the NHSmail owner is unavailable or has left the pharmacy.  Pharmacy team members must follow the steps within the NHSmail escalation process (available here: [**psnc.org.uk/nhsmailescalation**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=15d20074a8&e=12757307a1)) to ensure the matter is resolved as quickly and as easily as possible.**Q. Who is the ‘NHSmail owner’ within my pharmacy?**Any person and/or multiple people within the pharmacy can hold the NHSmail owner rights. However, by default, every pharmacy was set-up with one owner. This is the person who was selected by the pharmacy contractor during the original registration process. Nevertheless, your pharmacy team can raise a technical query to assign NHSmail owner rights to a new person (for example, following staff changes). **Q. How many personal NHSmail accounts can be set up per pharmacy?**Up to ten personal accounts can be created and then linked to the shared pharmacy mailbox. Larger pharmacies may, however, make a request for [**extra accounts**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=8bc80485b8&e=12757307a1). In November 2020, a new pharmacy Terms of Service requirement was introduced that made it a requirement for at least two staff members to have live personal NHSmail accounts linked to the premise-specific NHSmail account.**Keep up-to-date on COVID-19 with our hub page:**[**psnc.org.uk/coronavirus**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=b671e78d7a&e=d3dc5e7fbd) |  |

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