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| Daily Update |
| Thursday 15th April 2021 |

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|  | This daily update contains important information for community pharmacy teams about the ongoing response to the COVID-19 pandemic.

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| In today's update: C-19 test distribution service: clarification of data submission; pharmacist and GP collaboration study; cancer communication e-learning. **C-19 test distribution service: important clarification of data submission requirements** Pharmacies participating in the NHS community pharmacy C-19 lateral flow device distribution service (or ‘Pharmacy Collect’) are required to make records related to the stock received from wholesalers and the supply of test kits to members of the public. These records also have to be entered into the **NHS Business Services Authority’s (NHSBSA's)**[**Manage Your Service (MYS) portal**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=0b5811292a&e=12757307a1) by the close of business on the pharmacy’s last trading day of the week. Following some initial misunderstandings surrounding the data needing to be entered into MYS, contractors have today been advised to: * [**ensure they enter the number of cartons (outers) received**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=eef42a42c0&e=12757307a1), not the number of individual boxes of test kits within those cartons; and
* [**record and report only one reason for tests being requested**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=238735dee1&e=12757307a1)to make an accurate payment claim.

PSNC has also published [**further**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=62e9fca529&e=12757307a1)[**FAQs**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=637d6ece23&e=12757307a1) (see the FAQs section at the end of this newsletter) to help community pharmacy teams as they begin to provide the service. **Pharmacist and GP collaboration study: participants needed**Pharmacy teams are being invited to participate in a research study that aims to help community pharmacists and GPs work in a more collaborative way. The research team are looking for a wide range of participants, including community pharmacists and their teams. The study is being led by Simon Harris, a community pharmacist from Green Light Pharmacy in London.[**Find out more about this study**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=bfb18d6947&e=12757307a1)**BOPA ‘Let’s Communicate Cancer Series’**Community pharmacy teams are reminded that the British Oncology Pharmacy Association (BOPA) recently launched an educational series on how to discuss cancer. ‘Let’s Communicate Cancer’ is free and accessible e-learning that teaches healthcare professionals about cancer from basics to detail.Pharmacies may wish to take advantage of this free training to up-skill their teams ahead of considering any cancer awareness activities as part of their continuing health promotion activities.[**Find out more about the ‘Let’s Communicate Cancer Series’**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=4303563280&e=12757307a1)

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| Have you seen our latest FAQs? |

PSNC's website has a large number of answers to queries posed by pharmacy contractors, their teams, and LPCs; these are updated on a regular basis. Recent additions on the **community pharmacy C-19 lateral flow device distribution service** include:**Q. Under this service, can I supply C-19 tests to a person under 18 years of age?**Where the person requesting supplies is under 18, it is up to the pharmacist's professional judgement as to whether the supply is appropriate and whether the person collecting the test kits is competent to answer the questions required and understand the information provided.**Q. Can the pharmacy team administer a test to a person who has collected a test kit, if they are having trouble using the test kit?**No. The service is only for the distribution of kits. Tests must be conducted away from the pharmacy. Where a person requires assistance to perform a test, they should be referred to 119. Where a local testing service is in place (which may include supported self-testing in pharmacies, where local authorities have commissioned such a service), people unable to self-test could be referred to that service.**Q. Can contractors deliver test kits to people requesting them if they cannot visit the pharmacy?**The service is focused on people collecting test kits from their local community pharmacy. Generally, people who wish to have test kits delivered to their homes should order their kits from the [**GOV.UK website**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=d96fd38036&e=12757307a1). However, home delivery is not precluded by the service specification, as long as all the other requirements of the service are fulfilled.Further information can be found on PSNC's[**C-19 test distribution service webpage**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=09837a9835&e=12757307a1). |

**Keep up-to-date on COVID-19 with our hub page:**[**psnc.org.uk/coronavirus**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=b671e78d7a&e=d3dc5e7fbd) |  |

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