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| PSNC Newsletter |
| Wednesday 24th November 2021 |

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|  | This newsletter from PSNC is sent on Mondays, Wednesdays and Fridays. It contains important information for those that work in the community pharmacy sector.In this update: Workforce issues key concern at November LPC Conference; NHS Profile Manager coming early 2022; NHS bodies to merge under new reforms; reminder of C-19 LFD distribution service updates.November LPC Conference: Workforce issues are key concernThe November Meeting of LPCs and PSNC held earlier this month focused on the challenges currently facing the community pharmacy sector and planning for 2022, including the continuing workforce pressures on contractors. The event was attended by delegates representing 66 LPCs, with some attending in-person and some virtually.At the conference, delegates heard from Marc Donovan, PSNC Committee Member and Chair of the Community Pharmacy Workforce Development Group, on this issue and, when asked to indicate the top challenges for contractors and their LPC's priorities, the poll responses confirmed that both workforce and funding issues were at the top of their list.[**Read more about the November meeting of LPCs and PSNC**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=ebd2bb0fc2&e=d19e9fd41c) NHS Profile Manager to replace DoS Updater and NHS website editor in early 2022Currently, community pharmacy contractors use two different NHS systems to ensure their pharmacy details are up to date in the NHS 111 Directory of Services (DoS) and on the NHS website: the NHS website profile editor and the DoS profile updater. These will shortly be replaced by a single tool, called NHS Profile Manager, which is due for release in early 2022. To improve information security, the new NHS Profile Manager tool will require contractors and their staff to use NHSmail email accounts as a login identifier, rather than other non-NHSmail email addresses.Throughout November and December 2021, NHS Digital will be getting in touch with NHS website profile editors who do not yet have an NHSmail email address recorded in their profile editor account. The email from NHS Digital will explain how these contractors can update their login details to include an NHSmail address.[**Find out more**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=cd10622b8e&e=d19e9fd41c)NHS bodies to merge under workforce and technology reformsNHS Digital, NHSX and Health Education England will be absorbed into NHS England as part of plans to develop the workforce and improve technology across the NHS in England. The Department of Health and Social Care says merging the three organisations with NHS England aims to drive progress forward by bringing them under one roof for the first time. [**Learn more about these changes**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=5df4b786fc&e=d19e9fd41c)COVID-19 LFD service newsletterContractors are reminded to read yesterday's special edition of the PSNC newsletter focused on the COVID-19 lateral flow device (LFD) distribution service (Pharmacy Collect), if they have not done so already. This newsletter contains important information, updates and FAQs on this service.[**Read the C-19 LFD distribution service newsletter**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=15d6833605&e=d19e9fd41c) |  |
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| Pharmaceutical Services Negotiating Committee  **Graphical user interface  Description automatically generated**  14 Hosier Lane, London, EC1A 9LQTel: 0203 1220 810 | Email: **info@psnc.org.uk**  |
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