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| PSNC Newsletter |
| Monday 6th December 2021 |

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|  | This newsletter from PSNC is sent on Mondays, Wednesdays and Fridays. It contains important information for those that work in the community pharmacy sector.In this update: PSNC plans for renewed evidence drive and Year 4 negotiations; DMS digital guide published; NHSmail MS Teams and upgrade factsheet. PSNC Planning Meeting: Renewed evidence drive and Year 4 negotiations At the end of last month, PSNC met to consider the ongoing pressures facing the sector and to plan for the upcoming negotiations with the Department of Health and Social Care (DHSC) and NHS England and NHS Improvement (NHSE&I) on Year 4 of the five-year Community Pharmacy Contractual Framework (CPCF) deal. During the meeting, PSNC Members explored the current critical issues for community pharmacy businesses, including funding, efficiencies, workforce and capacity, and services and patient demand for healthcare advice.Meetings of PSNC subcommittees have also recently been held and a short summary is now available via the link below.[**Find out more about what the Committee discussed**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=37f9e685a2&e=d19e9fd41c) DMS digital guide publishedPSNC has published a digital guide to the Discharge Medicines Service (DMS) for community pharmacy contractors. The half-hour guide provides some background on the service and an overview of the service requirements.The guide offers busy contractors, pharmacists and pharmacy technicians an alternative way to ensure they are aware of what is required to provide the service and complements the other information and guidance available on PSNC's [**DMS webpage**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=d6dc979291&e=d19e9fd41c). [**Watch the digital guide**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=6ea9f4a7d3&e=d19e9fd41c)Are you using Microsoft Teams?Throughout winter 2020, the NHSmail team upgraded pharmacy NHSmail accounts to enable pharmacy NHSmail users to use a range of Microsoft Office 365 apps and features, including Microsoft Teams: a [**video conferencing**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=2a73fb2d6a&e=d19e9fd41c) program allowing audio and video calls via an internet connection. PSNC has produced an NHSmail Microsoft Teams and upgrade factsheet, which outlines the improvements made to pharmacy personal NHSmail accounts during the upgrade, and includes information about the Microsoft Teams functionality.[**Download the upgrade factsheet**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=8d94cab794&e=d19e9fd41c) |  |
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| Pharmaceutical Services Negotiating Committee  **Graphical user interface  Description automatically generated** **Graphical user interface  Description automatically generated** 14 Hosier Lane, London, EC1A 9LQTel: 0203 1220 810 | Email: **info@psnc.org.uk**  |
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