

# GROWING THE PHARMACY TECHNICIAN WORKFORCE IN COMMUNITY PHARMACY

We would value your views

## You are being invited to take part in a questionnaire.

Before you decide it is important for you to understand the aim and what it will involve. Please take time to read the following information carefully and discuss it with others if you wish. Please contact the project lead if there is anything that is not clear or if you would like more information. Take time to decide whether you wish to take part. Thank you for reading this.

## What are the objectives of the project?

To explore any barriers and enablers associated with the education, training, and professional development of pharmacy technicians in community pharmacy.

## Why have I been chosen?

We are seeking the views of **community pharmacy technicians** and **community pharmacy managers** responsible for the employment, education, and training of pharmacy technicians to inform discussions about barriers and enablers to growing and developing this workforce.

## Do I have to take part?

It is up to you to decide whether to take part or not. If you do decide to contribute you can still withdraw at any time. You do not have to give a reason.

## If I want to take part, what do I have to do?

- You have been asked to contribute to the project by taking part in an **e-questionnaire**
- You will access the e-questionnaire through a **computer** or a **mobile device**
- You will be asked a **series of questions**. You can reply by selecting an option from a list, or providing additional information in a text box
- It is expected it will take **15-20 minutes** to complete the questionnaire
- You may be asked to respond to some more in-depth questions. Here you may be asked about your personal experiences throughout your pharmacy career journey.



1. QR CODE



2. QR CODE

**TO TAKE PART:** either click on the links (below) or scan the QR codes (right)

1. **Pharmacy technicians:** [www.healtheducationyh.onlinesurveys.ac.uk/community-pharmacy-technician-workforce-feedback](http://www.healtheducationyh.onlinesurveys.ac.uk/community-pharmacy-technician-workforce-feedback)

2. **Pharmacy managers:** [www.healtheducationyh.onlinesurveys.ac.uk/cpemployers22](http://www.healtheducationyh.onlinesurveys.ac.uk/cpemployers22)

Closing date is  
11th November 2022

# FREQUENTLY ASKED QUESTIONS

**What type of information will be sought from me and why is the collection of this information relevant for achieving the project's objectives?**

You will be asked to talk about what experiences you have had throughout your pharmacy career. You will also be asked to consider what factors may have shaped your choices.

## **Will my responses be recorded?**

All your responses will be collated with those of others who have also completed the questionnaire.

## **Will I be identified in the final report?**

No. A code will be given to each person taking part.

## **What will happen to the data?**

The questionnaire responses will be reviewed by the project lead (Lindsay Steel). Anonymous (unnamed) comments of particular interest maybe quoted in the final write up.

## **What will happen to the results of the project?**

The results from your questionnaire reply will be analysed with data from the other volunteers. The data collected will be evaluated to consider what is known about what choices are made about their pharmacy careers. Results from the study will form a report for HEE and maybe published in a journal or at a conference. You will not be identifiable from any report of publication. If the study is published and you wish to be notified so that you can obtain your own copy of the publication, please inform Lindsay Steel.

## **What are the possible disadvantages of taking part?**

The only expected disadvantage to taking part is the time required to participate.

## **What are the possible benefits of taking part?**

There are no immediate benefits for individuals participating in the project. The project seeks to improve understanding of what education, training and leadership opportunities are available to pharmacy technicians, and individuals wishing to train as pharmacy technicians in community pharmacy and to inform discussion in this area.

## **Who is organising the study?**

Health Education England Pharmacy South  
Southern House  
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Contact for further information:

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