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| **Rationale of Checklist** |  |
| This checklist will be completed by the CPSC sub-committee for every new or recommissioned service specification sent to CPSC for comment/consultation. The response summary is completed after consultation and agreement by the sub-committee.The Checklist contains the CPSC sub-committee’s comments/recommendations for any requested changes to the proposed/draft service specification in order to achieve / improve further the green rating. It will be sent to the service commissioner for consideration of amendments ideally prior to go-live of the service.CPSC’s purpose is to work positively with commissioners to ensure high quality outcomes from the service, which are both professionally and commercially viable for contractor participation. |  |
| **Service and Commissioner** |  |
| Solutions for Health on behalf of Hampshire County Council Stop Smoking Service  |  |
| **Response summary feedback from CPSC** |  |
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| CPSC has rated this service specification as Amber based on the comments made below. Our recommended actions to further improve the service are:1. No backfill payment for training and updates
2. No uplift in fees, same as they were in 2020
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| **Time-line & Next Steps for CPSC** |  |
| CPSC will publish this service participation rating to contractors in **10 days’ time.** Publication of this recommendation will be via individual email and posting on our website.Commissioners are asked to please respond promptly with feedback / proposed changes so that they can be included within CPSC’s recommendation to its contractors. |  |
| **Commissioners response to CPSC feedback** |  |
| Please enter response here, returning promptly to alison.freemantle@cpsc.org.uk |  |
| **Point Covered** | **Action or Notes** |  |
|  | **CPSC Consultation** |  |
| CPSC Consulted?  | Yes |  |
| CPSC Consulted with sufficient time to comment? | Yes |  |
|  | **Remuneration** |  |
| Does remuneration include/cover set up costs, backfill, consumables etc..? | No |  |
| Does the payment structure use a system that is suitable for all contractors and are the payment terms acceptable? |  YesService uses PharmOutcomes to generate invoices monthly.Payment is monthly in arrears within 50 days of invoice.  |  |
| Where equipment is required who provides/calibrates/services this? If contractor, does remuneration sufficiently cover the cost of this? | Smokefree Hampshire will supply a Carbon Monoxide (CO) monitor, consumables and servicing as required. |  |
| Is remuneration fair? | No change to remuneration since 2020 contract.Remuneration for successful quits based on ‘Payments by Results (PbR)’ framework endorsed by DH including additional payment if CO monitoring use to confirm status.Reimbursement of NRT products at drug tariff price +5% VAT for up to 8 weeks’ supply of product per patient. No remuneration for training, service update meeting attendance. |  |
|  | **Is/does the Service.....** |  |
| Sustainable? | Only if the pharmacy has enough patients to offset the cost of training. |  |
| Start/ end date | 1st April 2023 – 31st March 2024 |  |
| Clinically sound and in line with appropriate National or local guidance? | Yes.Healthier Lives, Healthy People: A Tobacco Control Plan for EnglandNICE guidelinesPromotion of healthy lifestyles (Public Health) |  |
| Enhance patient care? | Yes, increased quality measures through increased time of consultation expectations and improved quit rates. |  |
| Have suitable monitoring arrangements and termination clauses? | Performance will be monitored quarterly, and feedback will be provided to the pharmacies delivering the service.Either party can terminate the agreement with 3 months written notice.Termination clause - Pharmacies who repeatedly fail to meet performance measures in any one quarter will be reviewed by Smokefree Hampshire staff to identify the problems and agree a corrective course of action and timetable. Services that continue to provide substandard service within four months of a service review will no longer be commissioned by SFH stop smoking service, Smokefree Hampshire unless exceptional circumstance have occurred. |  |
| Enhance relationships with other HCPs? | Yes, greater participation and successful quit rates will enhance reputation with the commissioners and other HCPs involved in the patient’s care. |  |
| Equality, diversity, and inclusion considered? | Available to all pharmacies to participate and service available to all patients. |  |
| Deliverable? | Yes |  |
| Attractive enough for contractors to consider it worthwhile? | NoSignificant upfront training time requirement for no guaranteed income to cover cost. |  |
| Have performance criteria that supports a quality service? | YesMinimum of 4 quitters per month.4 week quit success rates should be above 50%.  |  |
|  | **Service Delivery** |  |
| Are the performance measures reasonable and achievable? | Yes.Clients who are relapsed, pregnant, have a serious mental illness of two or more long term conditions, should be referred to the Smokefree Hampshire the specialist service. |  |
| Is the administration proportional to size or service and remuneration? | Yes, recording on PharmOutcomes Invoicing via PharmOutcomes. |  |
| Are any reporting systems suitable to all contractors? | Yes |  |
| Is the training required for the service reasonable? Consider accessibility to CPPE for non-pharmacist/technician staff. | For new advisors:Completion of online NCSCT Stop Smoking Practitioner course AND attendance at 1 day training course provided by Smokefree Hampshire.AllAttendance at regular 6 update meetings is recommended. |  |
| Does record keeping or sharing of information requirements meet current IG regulations. | Yes |  |
|  | **Miscellaneous Information** |  |
| Any other information specific to this service. | Significant training requirements cost for no guaranteed income.As PbR pharmacy is dependent on what they patient does to get sufficient income. |  |
| Suggested RAG Rating |  |  |