

Ref PH253

To all community pharmacies in the Wessex area

Dear all,

As you may have already seen, the service specification and PGD for the 2017/2018 pharmacy advanced service for flu vaccination have now been published. The service is to commence on 1 September 2017.

The documents and supporting guidance can be found by following the links on the PSNC website: <http://psnc.org.uk/our-news/service-specification-pgd-for-national-flu-vaccination-service-201718-now-available/>

Please remember you must sign up via the NHSBSA website before commencing provision of the service or you will not be able to claim payment for the service. <https://www.nhsbsa.nhs.uk/pharmacies-gp-practices-and-appliance-contractors/dispensing-contractors-information/flu-vaccination-service>

We have made arrangements for pharmacies in Wessex to use PharmOutcomes to support the delivery of the flu vaccination service again this year.

This will provide:

- An electronic record of service delivery that will be retained in line with NHS Guidelines data retention policy. This prevents the pharmacy having to store paper records securely for the defined period.
- Automatic generation of GP notification that in most instances will automatically send as data is saved. For those notifications that need to be sent manually (no GP secure email address provided) a prepopulated notification can be printed in the required format using data recorded as part of service delivery.
- Automatic production of the BSA return containing all required information for submission to NHS Prescription Services. This document can be printed from the claims screen to submit with monthly prescription bundle removing the need for manual completion.
- Automatic completion of NHS England service audit enables accurate assessment of pharmacy uptake and reconciliation of GP notifications

If you are already using PharmOutcomes you will be able to access the flu service from your services tab using your current login and password. There are some useful service guides available from the "Help" tab to talk you through login and data entry.

If you do not remember your PharmOutcomes login details, or are new to the system then please use the information attached to gain immediate access. If you have any problems accessing the system or have questions about how to use it, please contact the dedicated support service via the Help tab at www.pharmoutcomes.org

Once logged in, go to your services tab. You will see the seasonal influenza vaccination service link in the left hand side bar under the orange heading "Provide Services". When you have opened the service question set, you will also find a link to the service guide in the left hand side bar. Please read this carefully prior to commencement of service delivery.

NHS England has made the IT platform used last year to enable patient questionnaires from the flu service to be completed electronically either by the patient themselves or with the help from the pharmacy team. Contractors are reminded that it is a requirement of the service to ask all patients who have a flu vaccination to complete the patient questionnaire. <https://flu2017-docs.nhsdatacollection.org/>

Regards, Helen

Helen Wardle

Primary Care Commissioning Support

South Region (Wessex)

NHS England

Oakley Road | Southampton | Hampshire | SO16 4GX

Telephone 0113 824 9850

Email Helen.wardle@nhs.net