

NHS Flu Season 2017/18

This week's reminders are:

1. Ensure you have a well drilled and organised way to get high levels of [patient questionnaire feedback](#) following each vaccination. There are various ways to do this using an IT platform or paper. You are not responsible in ensuring all patients complete it, but you are responsible for the reporting back of the overall feedback that you do receive.

It's important to get as much high-quality feedback as possible to support future commissioning.

2. **Carers** – see below on things we can do to increase the number of voluntary carers vaccinated against flu.
 - a. Encourage your team to know who & what patients & their carers are entitled to with this [infographic](#)
 - b. Practice conversations your team can have with this [60 second chat prompt](#)
 - c. Consider printing this [Poster](#) to display in your pharmacy.
 - d. You may find the following attached leaflets useful to handout: Pharmacy Services Managing Medicines
 - e. Do expect a phone call from the CCG, Council or Carers organisations to confirm whether you are offering the flu service this year. They will be actively promoting pharmacies providing the service this year
 - f. For more information about what Carers Trust do; check out this [link](#)

Ensure Carers are a priority focus group this year to ensure both they and the person they care for stay well this winter

Influenza

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