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This survey is designed to gain further important insights into the difficulties encountered by those working in community pharmacies. While we have already received a significant number of responses, we would greatly appreciate hearing from more individuals from across the sector.  Please do share your experiences of medicines supply issues, workforce concerns, workload, stress levels, and patient demand. Your responses will help increase our understanding of the pressures faced by the sector and better enable us to advocate for positive changes.  Taking just 10-15 minutes to complete, don't miss this opportunity to have your voice heard. Please submit your responses before the survey closes at 23:59 on Tuesday, 2nd April. | | |  |  |  | | --- | --- | | |  | | --- | |  | | | |  | | --- | | [**Pharmacy business owners/head office representative survey**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=ce4f46677c&e=d19e9fd41c) | | | |  | | --- | | [**Pharmacy team members survey**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=b0e960b8ac&e=d19e9fd41c) | | | |  | | --- | | [**Learn more about this year's Pressures Survey**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=9aeef3b5eb&e=d19e9fd41c) | | | |  | | --- | |  | | | |  | | --- | |  | | | |  |  | | --- | --- | | |  | | --- | | Community Pharmacy England is continuing to warn Government and the NHS about the ongoing impact of the extreme financial pressures that community pharmacies are grappling with. Our influencing and campaigning work ranges from meeting with MPs and briefing national media journalists through to speaking with patient groups and supporting LPCs in local stakeholder relations.  Following the recent [Pharmacy First showcase event](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=1c279acd9a&e=d19e9fd41c), we will be following up with all the MPs who attended, offering to share more information and help coordinate a local pharmacy visit. Pharmacy owners can support this work, and encourage further support for the sector, by writing to their local MP using the resources available on our [Engaging with politicians](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=10daa42c3d&e=d19e9fd41c) webpage. Recently updated resources include an invitation letter and press release for a Pharmacy First visit, plus wider guidance for hosting pharmacy visits and writing to your MP.  MPs can also be directed to subject specific briefings on our [Information for Politicians webpage](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=a9ac0643b7&e=d19e9fd41c). These include information about the impact of medicines supply issues and the risk of pharmacy closures amongst others. | | | | |  | | --- | |  | | | |  |  | | --- | --- | | |  | | --- | | LFD service: New eligible patient groups from 1st April The Lateral flow device tests supply service for patients potentially eligible for COVID-19 treatments (LFD service) will continue to be commissioned as an Advanced service in 2024/25.  Starting from 1st April 2024, additional patient groups will become eligible to access the LFD service. This change aligns with the updated National Institute for Health and Care Excellence (NICE) guidance on patient groups eligible for COVID-19 treatments and increases the number of patients eligible to use the service to around 5.3 million people.  [View the list of additional eligible patients group](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=42ecf81ec0&e=d19e9fd41c)[s](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=163514963d&e=d19e9fd41c) | | | | |  | | --- | |  | | | |  |  | | --- | --- | | |  | | --- | | Pharmacy First FAQs: extended submission deadline Here are the most frequently asked questions about Manage Your Service (MYS) submissions, following the announcement of the NHS Business Services Authority's (NHSBSA) [further extension to the Pharmacy First claims deadline](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=ebe657d177&e=d19e9fd41c). | | | | |  |  |  |  | | --- | --- | --- | --- | |  | |  |  | | --- | --- | | |  | | --- | | **Q. What should I do if there are discrepancies on my MYS submission?** Pharmacy owners should continue to work with their Pharmacy First IT system supplier helpdesk to escalate any discrepancies. They should also not confirm their claims in MYS until the issue has been resolved.  **Q. What should I do if I have submitted my claim with incorrect information?** Pharmacy owners should email the MYS team ([mys@nhsbsa.nhs.uk](mailto:mys@nhsbsa.nhs.uk)) for further guidance on how their claim will be reviewed. We have requested further clarification on the review process; we will provide an update when this is available.  **Q. Will I not get paid for the February 2024 submissions if I don’t submit by the deadline (11.59pm on 21st March 2024)?** If pharmacy owners do not submit by the above deadline, later submissions will be accepted if made within three months of 5th March 2024. However, later submissions will result in delayed payments. Any submissions made after three months will not be accepted by the NHSBSA. | | | | | |  | | --- | | [**Read more**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=95e897c4d7&e=d19e9fd41c) | | | |  | | --- | |  | | | |  | | --- | | [Community Pharmacy England banner](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=9f07f588ec&e=d19e9fd41c) | | | |  | | --- | |  | | | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [Twitter](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=4e3804a4f3&e=d19e9fd41c) | | | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [Facebook](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=0e7cbccb69&e=d19e9fd41c) | | | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [LinkedIn](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=e127132b4e&e=d19e9fd41c) | | | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [Website](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=297daf5e9c&e=d19e9fd41c) | | | | | | | |  |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | **Community Pharmacy England** Address: 14 Hosier Lane, London EC1A 9LQ Tel: 0203 1220 810 | Email: [comms.team@cpe.org.uk](mailto:comms.team@cpe.org.uk)  Copyright © 2024 Community Pharmacy England, All rights reserved.  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