

# LPC Service Operating Guidance - NRT Voucher, IOW CC

- Log on to PharmOutcomes
- Click 'Services' – one will see a list of outstanding referrals for NRT supplies above the recent provision of services performed in your pharmacy.
- Pharmacy is also notified via the management email address they have provided.

PharmOutcomes - Live System  
 Exit Logged in as: 399901: Pinnacle Support from Test Pharmacy IoW (Isle of Wight): 100241  
 Originally SysAdmin-Logged in as: 438791: Nick.Stotesbury from Pinnacle Health Partnership LLP: 157

PharmOutcomes® Delivering Evidence

Home **Services** Assessments Reports Claims Admin Help

**Provide Services**

Outstanding Referrals	Service	(stage)	Identifiers	User	Status
2016-10-05	NRT Supply Request	NS		Test Referral	Pending Referral Referred to you awaiting follow-up action

Sexual Health Services (IWCC)

EHC  
 Stage 1 - Registration

**Recent Provisions** Search for Identifier:

- Click the NRT Supply Request to see the details that have been provided by the health trainer for the patient.

Patient identifiable section (Reference Question)

**Registration Details brought forward**

Original Referral	28th Sep 2016
Referred from	Test Referrer IoW (Isle of Wight)
Client Name	Nick Stotesbury
Date of Birth	06-Jun-1987
Age	29
Gender	Male
Address	Pinnacle Health Partnership Llp, 86-88 High Street, Newport, Isle Of Wight, PO30 1BH
Postcode	PO30 1BH
Contact Details	01983 216699
Accessible info	
Consent Granted	Yes
Period of Supply	For month ONE
Number of NRT products required	TWO
NRT Required	Sublingual Spray
Second NRT Supply	Lozenge/Gum
Sublingual Spray Pack Size	Single Unit
Strength of Lozenge/Gum	4mg
Notes	

**Acceptance and completion of referred service**

This referral has been made to your organisation at the request of a patient.  
 If you are unable to complete the referral, you can reject it, but please state the reason for rejection in the Notes box below.  
 If you can accept the referral but cannot complete the associated action immediately, click on the accept button to acknowledge receipt of the referral. You can make relevant notes in the Notes box.

**Complete now** **Accept** **Reject referral**

- Click 'Accept' option to accept the referral, if you are viewing this screen before the patient has arrived.
- Click 'Complete now' option when patient arrives. This open up the pharmacy supply fields to complete to confirm the item and quantity given.
- Click 'Reject Referral' to decline supply to this patient.
- Note: If you wish to terminate the whole service, please email [cindy.dickson@iow.gov.uk](mailto:cindy.dickson@iow.gov.uk)  
 This will turn off future referrals to your premises.