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The [Pharmacy Pressures Survey 2024: Staffing and Morale Report](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=1b9bd9c0bd&e=d19e9fd41c), which has been covered in a [Mail Online](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=bdc2a4626d&e=d19e9fd41c) exclusive this afternoon, highlights how staffing pressures significantly impact community pharmacies and patient care.  Key findings include:   * **95% of pharmacy team members** report increased pressure due to shortages, with **61%** citing longer working hours. * **86%** indicate longer patient waiting times and 62% say it reduces their ability to provide services. * **70% of pharmacy owners** face staff shortages, leading to temporary closures. * **77%** of staff report negative effects on mental health, with 92% struggling to cope due to workload and patient abuse. * **Three-quarters of pharmacy owners** report difficulty hiring permanent staff, and **69%** report a shortage of permanent team members. * During February and March 2024, **711 pharmacy premises** were forced to close temporarily due to staff shortages, with each closure lasting an average of 5 hours.   Community Pharmacy England CEO Janet Morrison has commented on these findings.  [A person with blonde hair  Description automatically generated](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=77dbc424db&e=d19e9fd41c)  We are sharing the results of this survey with a wide range of media publications, MPs, Peers, think tanks, patient groups, and other pharmacy advocates. | | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | **Resources for pharmacies**  Pharmacy owners and LPCs can help raise awareness of these issues using our new resources: [social media assets](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=111e3b32cc&e=d19e9fd41c)  Pharmacy owners are also encouraged to make use of Pharmacist Support's [ACTNow wellbeing campaign](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=da1815beea&e=d19e9fd41c)  Community Pharmacy England remains committed to raising awareness of workforce and wellbeing issues within the sector, both through our [Four-Point Plan for Community Pharmacy](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=94115f7087&e=d19e9fd41c) and as part of [committed to collaborative actions](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=da8eff7e1e&e=d19e9fd41c) with others. | | |  |  |  | | --- | --- | | |  | | --- | | [**Read more in the news story published on our website**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=35593f1886&e=d19e9fd41c) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | [Community Pharmacy England banner](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=1d6f54f943&e=d19e9fd41c) | |  |  |  | | --- | --- | | |  | | --- | |  | | | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [Twitter](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=a997cd4501&e=d19e9fd41c) | | | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [Facebook](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=131e369b33&e=d19e9fd41c) | | | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [LinkedIn](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=86b3ec885e&e=d19e9fd41c) | | | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [Website](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=f960993ef7&e=d19e9fd41c) | | | | | | | |  |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | **Community Pharmacy England** Address: 14 Hosier Lane, London EC1A 9LQ Tel: 0203 1220 810 | Email: [comms.team@cpe.org.uk](mailto:comms.team@cpe.org.uk)  *Copyright © 2024 Community Pharmacy England, All rights reserved.*  You are receiving this email because you are subscribed to our newsletters. Please note Community Pharmacy England is the operating name of the Pharmaceutical Services Negotiating Committee (PSNC). | | | | | |

