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To support this, new resources have been published, including a promotion checklist, template letters and news items for schools and nurseries, and other tools to help raise awareness of how the service supports families with minor health concerns. | | |  |  |  | | --- | --- | | |  | | --- | | [**Read more and access the resources**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=1662776d01&e=d19e9fd41c) | |  |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | **Ask your patients to give feedback on the service** Pharmacy teams delivering Pharmacy First are also asked to promote a new feedback survey to patients who use the service. The two-minute survey is designed to help quantify the value of the service for future influencing work.  [**Read more and download the promotional resources**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=8699e504e3&e=d19e9fd41c) | | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | Pharmacy owners have until **midnight on Wednesday (11th December)**, to complete the mandatory 2024 workforce survey.  As well as fulfilling a Terms of Service requirement, completing the annual survey helps provide a full picture of the community pharmacy workforce for future planning.  [**Find out how to complete the survey now**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=7a92de565b&e=d19e9fd41c) | | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | **NHS Smartcard action required: checking contact info, self unlock and expiry**  Pharmacy team members are advised to review and update their NHS Smartcards to ensure continued functionality.  Key actions include updating contact details in the Care Identity Management profile, registering for the mobile phone self-unlock feature, checking for role expiry dates, and replacing older cards (series 4-6), which are now obsolete.  [**Read more, including our new factsheet**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=997e06ba82&e=d19e9fd41c) | | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | **Class 2 Medicines Recall: WockAIR**  The Medicines and Health products Regulatory Agency (MHRA) has issued a class 2 medicines defect information notice for: WockAIR 160 microgram/4.5 microgram, inhalation powder (Wockhardt UK Limited).  [**L**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=ebc7db7f88&e=d19e9fd41c)[**earn more**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=2920fd710f&e=d19e9fd41c) | | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | [Community Pharmacy England banner](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=ae8e9d1c04&e=d19e9fd41c) | |  |  |  | | --- | --- | | |  | | --- | |  | | | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [Twitter](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=5c9a99bd68&e=d19e9fd41c) | | | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [Facebook](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=890ec5b6b9&e=d19e9fd41c) | | | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [LinkedIn](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=357d149e26&e=d19e9fd41c) | | | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [Website](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=5ba9617f9b&e=d19e9fd41c) | | | | | | | |  |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | **Community Pharmacy England** Address: 14 Hosier Lane, London EC1A 9LQ Tel: 0203 1220 810 | Email: [comms.team@cpe.org.uk](mailto:comms.team@cpe.org.uk)  *Copyright © 2024 Community Pharmacy England, All rights reserved.*  You are receiving this email because you are subscribed to our newsletters. 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