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| **Newsletter**15th January 2025 |

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| The voice of community pharmacy (banner) |

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| **This newsletter - sent on Mondays, Wednesdays and Fridays - contains important information and resources to support community pharmacies across England.** |

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| **In this update: Our CEO's latest update; Pharmacy First myth busting series; Pharmacy IT survey; Supply notice for Xylocaine®.** |

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| **Blog update from our CEO**In case you missed it, Community Pharmacy England’s Chief Executive, Janet Morrison, addresses the ongoing funding crisis in her latest blog. Janet provides an update on the immediate needs of our sector, its immense value, and more on the fight for a sustainable future for community pharmacies.“Pharmacy businesses need a clear pathway to a better future, one they can have confidence in and plan for,” says Janet. In the blog, Janet also highlights that community pharmacy owners are “exasperated and desperate,” stressing the urgent need for answers on key issues. |

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| [**Read more in Janet's blog**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=7f06223e59&e=d19e9fd41c)  |

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| Read our latest article clarifying the correct practices and expectations for recording consultation outcomes and managing referrals in the Pharmacy First IT system. [**Read the latest myth busting article**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=1992d9c22e&e=d19e9fd41c)[**View additional myths on our Pharmacy First myth busting page**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=0eaceae85c&e=d19e9fd41c) |

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| **Can you help with user research about pharmacy IT?**Pharmacy owners and teams are reminded that NHS England is conducting virtual user research interviews (25–40 minutes) on key pharmacy IT topics, including the EPS tracker interface. Share your feedback on the latest prototype and suggest improvements to its design and clinical information.To participate or learn more, email it@cpe.org.uk and specify which research project(s) you would like to contribute to. EPS Tracker change interviews will be on 20th to 31st January.[**Learn more and view other key areas**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=1b51d78a0a&e=d19e9fd41c) |

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| **Medicine Supply Notification: Xylocaine® (lidocaine) 10mg spray**A Tier 2 medicine supply notification has been issued for Xylocaine® (lidocaine) 10mg spray, which are out of stock until mid-February 2025. However, alternatives remain available.[**Learn more**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=9c2b747aec&e=d19e9fd41c) |

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| **Community Pharmacy England**Address: 14 Hosier Lane, London EC1A 9LQTel: 0203 1220 810 | Email: comms.team@cpe.org.uk*Copyright © 2025 Community Pharmacy England, All rights reserved.*You are receiving this email because you are subscribed to our newsletters. Please note Community Pharmacy England is the operating name of the Pharmaceutical Services Negotiating Committee (PSNC). |

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