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| Community Pharmacy England logo |

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| **Newsletter**20th January 2025 |

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| The voice of community pharmacy (banner) |

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| **This newsletter - sent on Mondays, Wednesdays and Fridays - contains important information and resources to support community pharmacies across England.** |

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| **In this update: Data Security & Protection Toolkit webinar; Please take part in this year’s Pressures Survey; Pharmacy First myth busting series; Dispensing and Supply updates.** |

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| We will be holding a webinar on **Thursday 13th February at 7.30 pm** to help community pharmacy owners to complete the[Data Security and Protection Toolkit for 2](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=b6aa77df92&e=d19e9fd41c)[025](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=21ff30e6d2&e=d19e9fd41c)**.**During the webinar, representatives from Community Pharmacy England and the NHS DSPTK team will discuss the Toolkit questions, talk delegates through the available guidance materials and answer questions about making the declaration. This follows on fromthe release of a set of comprehensive [guidance](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=193a0909a0&e=d19e9fd41c) last week.Pharmacy teams can also submit questions about the Toolkit and associated guidance ahead of the event, either by using this [webform](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=8d01ac63a6&e=d19e9fd41c) or by emailing either  it@cpe.org.uk or regulations.team@cpe.org.uk. |

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| [**Read more and register to join the webinar**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=4df9364614&e=d19e9fd41c)  |

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| Community Pharmacy England's Pharmacy Pressures Survey is back and we would highly value input from pharmacy owners and team members like you. This survey is designed to gain further important insights into the difficulties encountered by those working in community pharmacies. We appreciate your response to these surveys, especially during this busy time. The results will be used directly to help in our work making the case for more support, and sustained core investment, for community pharmacies. Please submit your responses before the survey closes at 23:59 on Friday, 28th February. [Pharmacy business owners/ head office representative survey](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=c1001b1973&e=d19e9fd41c)[Pharmacy team members survey](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=d819b09e6f&e=d19e9fd41c)[Learn more about this year's Pressures Survey](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=83b3b5dfb5&e=d19e9fd41c)  |

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| Read our latest article tackling misconceptions about the Pharmacy First service. The article clarifies communication processes with GP practices, ODS code recording, and delivery of the acute otitis media pathway.[Read the latest myth busting article](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=b4e4e84864&e=d19e9fd41c)[View additional myths on our Pharmacy First myth busting page](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=431a57c6d9&e=d19e9fd41c) |

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| **Dispensing and Supply Updates****Retrospective top-up payments webpage** Our Dispensing and Supply Team has updated the retrospective top-up payments webpage on our website. This payment system was implemented for price concession lines last year to reconsider concessions that may have been granted at an inappropriately low price. The latest information on top-up payments (covering products dispensed between April and June 2024) is now available. [Visit the webpage](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=26d50c1c26&e=d19e9fd41c)**Medicine Supply Notification**A Tier 2 medicine supply notification has been issued for Hydrocortisone sodium phosphate 100mg/1ml solution for injection ampoules, with this product anticipated to be exhausted by late March 2025. However, an alternative product remains available. [L](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=0e8ad5c27c&e=d19e9fd41c)[earn more](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=84a77cd01e&e=d19e9fd41c) |

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| **Community Pharmacy England**Address: 14 Hosier Lane, London EC1A 9LQTel: 0203 1220 810 | Email: comms.team@cpe.org.uk*Copyright © 2025 Community Pharmacy England, All rights reserved.*You are receiving this email because you are subscribed to our newsletters. Please note Community Pharmacy England is the operating name of the Pharmaceutical Services Negotiating Committee (PSNC). |

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