|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
|  |

 |

 |
|

|  |  |  |  |
| --- | --- | --- | --- |
|

|  |  |  |
| --- | --- | --- |
|

|  |
| --- |
| Community Pharmacy England logo |

|  |
| --- |
| **Newsletter**24th February 2025 |

 |

 |

 |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| The voice of community pharmacy (banner) |

 |

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| **This newsletter - sent on Mondays, Wednesdays and Fridays - contains important information and resources to support community pharmacies across England.** |

 |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
|  |

 |

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| **In this update: Pressures Survey closing soon; Watch our latest digital guides; NHSmail security update; Economic review statement; Dispensing & Supply updates.** |

 |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
|  |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| A green and white sign  AI-generated content may be incorrect. |

 |

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| The closing date for this year's Pharmacy Pressures Survey is fast approaching, but have you shared your experiences?By taking part in the annual Pressures Survey, you will be providing vital evidence that backs up our arguments as we make pharmacy's case to policymakers.Committee member Olivier Picard, who has been a community pharmacist for over 20 years, has recorded a video message describing how the Survey collates data in a way that grabs the attention of policymakers, the media and the public. Watch the video by clicking below. |

 |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| A person wearing glasses  AI-generated content may be incorrect. |

 |

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| You can also read about how critical it is for us to capture your experiences in a blog by Committee Member Anil Sharma in [The Pharmacist](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=f56f2e3683&e=d19e9fd41c).If you haven't already, please do take a moment to respond to the survey and ask your colleagues to do the same:🔗[Business Owners/Head Office Survey](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=4b1876fcca&e=d19e9fd41c)🔗[Pharmacy Teams Survey](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=071729288f&e=d19e9fd41c)A huge thank you to everyone who has already participated during this busy time. Every response is greatly appreciated and the collective results will be put to good use in our campaigning and influencing work. |

 |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| [**Read more about the survey**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=a4fed073be&e=d19e9fd41c)  |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
|  |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| A blue background with white text  AI-generated content may be incorrect. |

 |

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| We regularly produce information and guidance in a variety of formats. Our popular digital guides offer a quick and easy way to learn more about something new or refresh your knowledge on some of the basics.This month we held an online workshop to support pharmacy owners in completing this year's Data Security and Protection Toolkit and released a short video on Original Pack Dispensing (OPD), including how and when to apply the new +/-10% rules.[**Watch the Data Security and Protection Toolkit 2025 workshop**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=4937617df3&e=d19e9fd41c)[**Watch the Funding & Reimbursement Short on Original Pack Dispensing**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=021128be1f&e=d19e9fd41c) |

 |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
|  |

 |

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| **NHSmail security update: Transition to Account Secret**Updated security arrangements will soon be applied to NHSmail, with users being notified to set up a new 'Account Secret'.The NHSmail Account Secret is an additional layer of security used alongside your password to protect your account. The new Account Secret will be required to verify your identity in certain scenarios, such as unlocking an account or resetting a password.[**Learn more about this change**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=a79ea589a6&e=d19e9fd41c) |

 |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
|  |

 |

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| **Independent Economic Review**As pharmacy owners are aware, an [independent economic review](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=b130f7b137&e=d19e9fd41c) of the sector was commissioned by NHS England in response to pressure from Community Pharmacy England. That report was conducted over the course of the last year.Community Pharmacy England considered draft findings of the review earlier this month and will consider the final report once completed, as part of the Committee's discussions around the ongoing CPCF negotiations. We will be using the findings for maximum benefit both in these negotiations and for the longer-term future of the sector.[**Read our statement in full**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=e5b6163c03&e=d19e9fd41c) |

 |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
|  |

 |

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| **Dispensing and Supply updates****Medicine Supply Notification**Triptorelin acetate (Gonapeptyl® Depot) 3.75mg powder and solvent for suspension for injection pre-filled syringes will be out of stock until January 2026, but alternative gonadotrophin-releasing hormone (GnRH) analogues remain available. [Read more](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=da542a4062&e=d19e9fd41c)**Product recalls**The following products have recently been recalled:* [Glucophage® SR 500 mg, 750mg and 1000mg prolonged-release tablets](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=cbe65d5de3&e=d19e9fd41c)
* [Vitamin D3 2000iu/ml supplements](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=0aced2ae06&e=d19e9fd41c)
 |

 |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
|  |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| Community Pharmacy England banner |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
|  |

 |

 |
|

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| Twitter |

 |

 |

 |

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| Facebook |

 |

 |

 |

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| LinkedIn |

 |

 |

 |

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| Website |

 |

 |

 |

 |

 |

 |

 |

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| **Community Pharmacy England**Address: 14 Hosier Lane, London EC1A 9LQTel: 0203 1220 810 | Email: comms.team@cpe.org.uk*Copyright © 2025 Community Pharmacy England, All rights reserved.*You are receiving this email because you are subscribed to our newsletters. Please note Community Pharmacy England is the operating name of the Pharmaceutical Services Negotiating Committee (PSNC). |

 |

 |

 |

 |