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If you haven’t yet had a chance to do so, please take a moment to complete it. Today is the final opportunity to take part in the survey, which **closes at 23:59 tonight (Monday, 10th March)**.  Your experiences matter and we want to ensure your views are represented in our ongoing work making the case for the sector. By taking part, you’ll be helping provide crucial evidence to highlight the challenges facing community pharmacy to policymakers, the media and the public. | | |  |  |  | | --- | --- | | |  | | --- | | [**Business Owners/Head Office Survey**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=d1d5dfd404&e=d19e9fd41c) | |  |  |  | | --- | --- | | |  | | --- | | [**Pharmacy Teams Survey**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=8dd7216754&e=d19e9fd41c) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | **Guidance for Prescribing and Dispensing Unlicensed PERT Preparations Amid Supply Issues**  Due to the ongoing supply issues affecting the availability of Pancreatic enzyme replacement therapy (PERT) preparations, community pharmacies may receive prescriptions ordering unlicensed imports. Prescriptions for unlicensed products need to be written correctly to ensure pharmacies are reimbursed for supplying these. On prescribing systems, prescribers should select the product with the word ‘(Imported)’ included as part of the drug name field for example, Creon® 25000 gastro-resistant capsules (Imported).    Prescribers should not apply workarounds such as free typing ‘(Special Order)’, or similar, in to the dosage or additional instructions field of electronic or paper prescriptions. Such prescriptions should be referred back to the prescriber so they can be written out correctly.    For further information, see Community Pharmacy England’s previous [article on unlicensed PERT supply](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=18d1ca89d8&e=d19e9fd41c) as well as our short video on [handling prescriptions with supplementary product information](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=dc99e82f4e&e=d19e9fd41c). | | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | [A blue background with text  AI-generated content may be incorrect.](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=094e3a5749&e=d19e9fd41c) | |  |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | Our website has many answers to queries posed by pharmacy owners, their teams, and LPCs; these are updated on a regular basis. One of the most recent additions to our Pharmacy First FAQ webpage is: | | |  |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | |  | |  |  | | --- | --- | | |  | | --- | | **Q. What do I do with the prescription tokens patients have completed when a medicine was supplied as part of the service?**  Where urgent medicines or appliances are supplied as part of an Urgent Medicine Supply referral the completed dispensing tokens should be sent to the NHSBSA as part of the month-end submission, clearly separated within the batch and marked ‘**PF UMS**’.  Where medicines are supplied as part of a Clinical Pathway consultation,  the completed dispensing tokens should be sent to the NHSBSA as part of the month-end submission, clearly separated within the batch and marked ‘**PF CP**’. | | | |  |  |  | | --- | --- | | |  | | --- | | [**Further information can be found on our Pharmacy First FAQ page**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=848d307fbc&e=d19e9fd41c) | |  |  |  | | --- | --- | | |  | | --- | |  | |  |  |  | | --- | --- | | |  | | --- | | [Community Pharmacy England banner](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=2ec0cbfef2&e=d19e9fd41c) | |  |  |  | | --- | --- | | |  | | --- | |  | | | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [Twitter](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=03e6adf91a&e=d19e9fd41c) | | | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [Facebook](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=f1d64ff670&e=d19e9fd41c) | | | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [LinkedIn](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=ca8877489c&e=d19e9fd41c) | | | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [Website](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=62e3142cdb&e=d19e9fd41c) | | | | | | | |  |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | **Community Pharmacy England** Address: 14 Hosier Lane, London EC1A 9LQ Tel: 0203 1220 810 | Email: [comms.team@cpe.org.uk](mailto:comms.team@cpe.org.uk)  *Copyright © 2025 Community Pharmacy England, All rights reserved.*  You are receiving this email because you are subscribed to our newsletters. Please note Community Pharmacy England is the operating name of the Pharmaceutical Services Negotiating Committee (PSNC). | | | | |