|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
|  |

 |

 |
|

|  |  |  |  |
| --- | --- | --- | --- |
|

|  |  |  |
| --- | --- | --- |
|

|  |
| --- |
| Community Pharmacy England logo |

|  |
| --- |
| **Newsletter**17th September 2025 |

 |

 |

 |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| The voice of community pharmacy (banner) |

 |

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| **This newsletter - sent on Mondays, Wednesdays and Fridays - contains important information and resources to support community pharmacies across England.** |

 |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
|  |

 |

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| **In this update: Childhood Flu vac resources; Pharmacy First patient feedback still welcomed; Top tips to maximise dispensing income.** |

 |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
|  |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| A blue background with white text  AI-generated content may be incorrect. |

 |

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| **In case you missed it:** NHS England has approved and published the [patient group direction (PGD)](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=c848cbf731&e=d19e9fd41c) for the new Childhood Flu Vaccination Advanced Service, which is due to launch on **1st October 2025**. This follows the publication of the service specification a few weeks ago.To support pharmacy owners in preparing for the service, a recording of our recent webinar, delivered in collaboration with NHS England, is now available on-demand. The webinar provides useful background on the service, explains how it will operate, and offers practical operational guidance.* [Watch the webinar](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=94e7d66f77&e=d19e9fd41c)
* [Download the webinar slides](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=207be6398e&e=d19e9fd41c)

Further resources to support you in delivering the service are being developed by our Services Team, and will be published shortly.  |

 |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| [**Visit the Childhood Flu Vaccination webpage**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=4a32d2e484&e=d19e9fd41c)  |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
|  |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| A green sign with white text  AI-generated content may be incorrect. |

 |

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| **📣 Attention: Pharmacy owners and team members**Please keep supporting the Pharmacy First survey to capture vital patient feedback on the service. This quick, two-minute survey helps demonstrate the service’s impact to the NHS England and Department of Health and Social Care (DHSC) and informs local and national improvements.Pharmacy owners can direct patients to the survey after eligible consultations using the posters, flyers, or QR code provided. Every response helps strengthen the future of Pharmacy First.[**Download the promotional resources**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=defea6532b&e=d19e9fd41c) |

 |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
|  |

 |

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| **Top tips factsheet on maximising dispensing income**Did you know that we have a helpful factsheet designed to support pharmacy owners in getting the most out of their dispensing income?It’s a practical guide that walks through how to maximise income and reduce losses during key stages of the dispensing process like ordering, endorsements, submissions and payment reconciliation. The factsheet also connects you to a range of resources on our website, so you can explore specific topics whenever you need a refresher or some extra support.[**Read the factsheet**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=ab7f839d40&e=d19e9fd41c) |

 |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
|  |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| Community Pharmacy England banner |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
|  |

 |

 |
|

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| Twitter |

 |

 |

 |

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| Facebook |

 |

 |

 |

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| LinkedIn |

 |

 |

 |

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| Website |

 |

 |

 |

 |

 |

 |

 |

|  |  |  |
| --- | --- | --- |
|

|  |  |
| --- | --- |
|

|  |
| --- |
| **Community Pharmacy England**Address: 14 Hosier Lane, London EC1A 9LQTel: 0203 1220 810 | Email: comms.team@cpe.org.uk*Copyright © 2025 Community Pharmacy England, All rights reserved.*You are receiving this email because you are subscribed to our newsletters. Community Pharmacy England is the operating name of the Pharmaceutical Services Negotiating Committee (PSNC). |

 |

 |

 |

 |