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| Community Pharmacy England logo |

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| **Newsletter**22nd September 2025 |

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| The voice of community pharmacy (banner) |

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| **This newsletter - sent on Mondays, Wednesdays and Fridays - contains important information and resources to support community pharmacies across England.** |

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| **In this update: Sector backed at the Liberal Democrat Conference; Mandatory workforce survey opens; New video guide on paper prescription sorting and submission.** |

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| At the Liberal Democrat Party Conference, Community Pharmacy England held a roundtable event on the future of the NHS and the importance of strengthening community-based care. Chaired by Liberal Democrat Spokesperson for Health and Social Care, Helen Morgan MP, the event brought together politicians, policy groups, and health charities. Guests agreed on the need for more work to restore the NHS and recognised the vital role pharmacies can play. The discussion also covered issues such as pressures on primary care, the complexity behind the new Neighbourhood Hubs, and the risks of healthcare digitisation.This was part of wider work engaging with MPs and stakeholders at the Conference to highlight both the potential and ongoing challenges of the pharmacy sector. |

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| [**Read more, including our CEO's statement**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=4620e8da22&e=d19e9fd41c)  |

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| **2025 mandatory workforce survey now open**NHS England’s mandatory Community Pharmacy Workforce Survey is now open, and pharmacy owners have until **11.59pm on Friday 21st November 2025** to complete it.The 2025 survey contains the same questions as the 2024 survey, focusing on the number of staff, the number of full-time equivalents (FTE) and any vacancies in each of ten staff categories employed in community pharmacy.Pharmacy businesses can complete this mandatory requirement online or, if appropriate, submit data via their head office.[**Learn more about the survey and how to complete it**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=cfe2e4d361&e=d19e9fd41c) |

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| Getting prescription sorting and submission right the first time helps your pharmacy save time and avoid unnecessary errors. With pharmacy teams already under significant workload pressures, having clear and efficient processes in place is especially important.Our Dispensing and Supply Team’s latest Funding and Reimbursement Short covers the key steps for accurate paper prescription sorting and submission, helping you streamline your process and avoid common mistakes.[**Tell me more**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=b87ead528c&e=d19e9fd41c)[**and watch the new video**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=03bec6a90f&e=d19e9fd41c)Check out the [full series](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=a398c98748&e=d19e9fd41c) for more practical funding and reimbursement tips, and send your video suggestions to ds.team@cpe.org.uk. |

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| Community Pharmacy England banner |

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| **Community Pharmacy England**Address: 14 Hosier Lane, London EC1A 9LQTel: 0203 1220 810 | Email: comms.team@cpe.org.uk*Copyright © 2025 Community Pharmacy England, All rights reserved.*You are receiving this email because you are subscribed to our newsletters. Community Pharmacy England is the operating name of the Pharmaceutical Services Negotiating Committee (PSNC). |

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