



Pharmacies across Hampshire & Isle of Wight - important messages to share with your teams this week and any necessary actions.

If you want to read any story in more detail, just click the link to go to the news article. Or for all articles visit: <https://www.cpsc.org.uk/news/latest-cpsc-news>

1. INFORMATION: Annual Complaints Report

The annual complaints report is a mandatory contractual requirement – it needs to be completed as soon as possible if you haven't already done so.

<https://cpsc.org.uk/news/latest-cpsc-news/annual-complaints-report-202425-1>

2. INFORMATION: Deadline Tracker for April

The latest community pharmacy tracker - a list of activities, tasks and workloads needing to be completed, whilst also providing a reminder of imminent deadlines coming up.

<https://cpsc.org.uk/news/latest-cpsc-news/deadline-tracker-april-2>

3. INFORMATION: Patient Concerns/Complaints

Should you wish to report any patient concerns/complaints relating to community pharmacy services, they should be directed to the ICB:

Hampshire and Isle of Wight ICB: <https://www.hantsiow.icb.nhs.uk/contact-us/patient-experience-and-complaints>

4. INFORMATION: Changes to Exemptions

Income Support (IS) and Income-based Jobseeker's Allowance (JSA) end and move to Universal Credit. From 15th April, these benefits will no longer provide a valid basis for exemption from NHS prescription charges. <https://cpsc.org.uk/news/latest-cpsc-news/prescription-exemption-changes>

5. INFORMATION: Independent Prescribing Courses 26/27

Applications for NHS England funded independent prescribing courses for 2026/27 are now open. Courses are available up to March 2027, with universities offering multiple dates for cohort intakes. <https://cpsc.org.uk/news/latest-cpsc-news/independent-prescribing-courses-2026-27>

6. INFORMATION: Portsmouth University final year OSCEs

Portsmouth University are looking for 4 registered pharmacists to help support their final years OSCEs on Tuesday 26th and Wed 27th May (9am-6pm). This is a paid role.

<https://cpsc.org.uk/news/latest-cpsc-news/support-portsmouth-university-their-final-year-osces>

7. INFORMATION: Supporting Trainee Pharmacists

NHS England WT&E are hosting sessions for the DS, DPP, and Employer online support sessions related to the Foundation Trainee Pharmacist Programme. <https://cpsc.org.uk/news/latest-cpsc-news/supporting-trainee-pharmacists>

8. INFORMATION: Screen Time Guidance Resources Health Promotion

The Campaign Resource Centre have created a suite of resources including a comms toolkit, social assets, digital screens and an infographic. <https://cpsc.org.uk/news/latest-cpsc-news/best-start-life-screen-time-guidance-resources>

- 9. INFORMATION: Proxor added to Hampshire & Isle of Wight ICB Respiratory Formulary**
Sponsored Article: Information and resources including placebo devices available to support with the introduction of Proxor. <https://cpsc.org.uk/news/latest-cpsc-news/new-cost-saving-inhaler-added-hampshire-isle-wight-icb-respiratory-formulary-and-wessex-adult-and-adolescent-asthma-guidelines>
- 10. INFORMATION: Medicines Supply Notices**
Further supply notices have been issued this week, please make sure you are aware. <https://cpsc.org.uk/news/latest-cpsc-news/medicines-supply-notifications-57>
- 11. INFORMATION: Physical Skills Workshop**
11th June at University of Portsmouth. Aimed at early career pharmacists or pharmacy technicians and those who have changed sector in the last year. <https://cpsc.org.uk/news/latest-cpsc-news/bespoke-pharmacy-physical-assessment-skills-workshop>
- 12. TRAINING: Basics of Hepatitis C Training Modules**
A series of 4 online modules covering the basics of hepatitis C through to the more complex subjects covering testing, treatment and stigma. <https://cpsc.org.uk/news/latest-cpsc-news/basics-hepatitis-c-training-modules>
- 13. TRAINING: CPPE Workshops**
Details of CPPEs workshops (face to face and online) for spring and summer including a new workshop on Menopause prescribing perspectives. <https://cpsc.org.uk/news/latest-cpsc-news/cppe-workshops-spring-summer-2026>
- 14. REMINDER: Stay up to date**
Follow us on X ([@CPSC \(@CPSSouthCentral\)](https://twitter.com/CPSC) / X ([twitter.com](https://twitter.com/CPSC))) and/ or sign up for text reminders from us here: <https://cpsc.org.uk/news/cpsc-text-reminder-service>
- 15. REMINDER: Sign up CHIE, the Hampshire & IoW Shared Care Record**
For access to the Hampshire Patient Shared Care Records (known as CHIE), please make sure you have signed up. Open to both employed pharmacists and locums. CHIE can be used instead of National Care Records to see patient records. <https://cpsc.org.uk/news/latest-cpsc-news/access-chie-care-and-health-information-exchange-hampshire-and-isle-wight-shared-care-record-1>