



Pharmacies across Hampshire & Isle of Wight - important messages to share with your teams this week and any necessary actions.

If you want to read any story in more detail, just click the link to go to the news article. Or for all articles visit: <https://www.cpsc.org.uk/news/latest-cpsc-news>

**1. ACTION: Annual Complaints Report**

The annual complaints report is a mandatory contractual requirement – it needs to be completed as soon as possible if you haven't already done so.

<https://cpsc.org.uk/news/latest-cpsc-news/annual-complaints-report-202425-1>

**2. INFORMATION: Community Pharmacy Technician Apprenticeship Programme 2026**

NHS England have launched the programme for this year. Funded places available, application window opens on Monday 27<sup>th</sup> April, closing on Monday 18<sup>th</sup> May.

<https://cpsc.org.uk/news/latest-cpsc-news/funding-opportunity-community-pharmacy-technician-apprenticeship-programme-2026>

**3. INFORMATION: Early May Bank Holiday Posters**

Please print and display the relevant information to signpost patients to their nearest available pharmacy. <https://cpsc.org.uk/news/latest-cpsc-news/pharmacy-provision-early-may-bank-holiday>

**4. INFORMATION: MHRA Recall of Crescent Pharma Limited Ramipril 10mg Capsules**

Only one batch affected. Please check stock immediately. <https://cpsc.org.uk/news/latest-cpsc-news/mhra-recall-ramipril-10mg-capsules-crescent-pharma-limited>

**5. INFORMATION: GPhC Position Statement on use of AI**

The GPhC has published position statement and supporting advice on the use of AI in pharmacy including revalidation. <https://cpsc.org.uk/news/latest-cpsc-news/gphc-publishes-new-position-statement-use-artificial-intelligence-pharmacy>

**6. INFORMATION: Medicines Supply Notices**

Further supply notices have been issued this week, please make sure you are aware.

<https://cpsc.org.uk/news/latest-cpsc-news/medicines-supply-notifications-58>

**7. TRAINING: Physical Skills Workshop**

11<sup>th</sup> June at University of Portsmouth. Aimed at early career pharmacists or pharmacy technicians and those who have changed sector in the last year.

<https://cpsc.org.uk/news/latest-cpsc-news/bespoke-pharmacy-physical-assessment-skills-workshop>

**8. TRAINING: CPPE Menopause Workshops**

Evening workshops in Winchester and Portsmouth from 7pm. This workshop is designed to support the development of both pharmacists and pharmacy technicians.

<https://cpsc.org.uk/news/latest-cpsc-news/cppe-menopause-face-face-workshops-hampshire>

**9. TRAINING: Hampshire & Isle of Wight Pharmacy Professionals Clinical Webinars**

Sessions for pharmacy professionals in all sectors including Community Pharmacy. The webinars are online. You can attend as many of them as you would like. <https://cpsc.org.uk/news/latest-cpsc-news/early-careers-pharmacy-professionals-clinical-webinars>

**10. TRAINING: Summer Health Event (Face to Face Workshop)**

Hosted by Community Pharmacy Thames Valley, a full or half day of clinical learning and professional development on seasonal health needs from allergies and insect bites to travel health. <https://cpsc.org.uk/news/latest-cpsc-news/summer-health-event-face-face-workshops>

**1. TRAINING: Creating Coaching Champions Online Workshops**

The workshops are designed to strengthen learning in practice through coaching led approaches and facilitated group problem solving. Four workshop dates are available all from 10am to 3pm. <https://cpsc.org.uk/news/latest-cpsc-news/creating-coaching-champions-online-workshops>

**2. REMINDER: Stay up to date**

Follow us on X ([@CPSC \(@CPSouthCentral\)](https://twitter.com/CPSC) / [X \(twitter.com\)](https://twitter.com/CPSC)) and/ or sign up for text reminders from us here: <https://cpsc.org.uk/news/cpsc-text-reminder-service>

**3. REMINDER: Sign up CHIE, the Hampshire & IoW Shared Care Record**

For access to the Hampshire Patient Shared Care Records (known as CHIE), please make sure you have signed up. Open to both employed pharmacists and locums. CHIE can be used instead of National Care Records to see patient records. <https://cpsc.org.uk/news/latest-cpsc-news/access-chie-care-and-health-information-exchange-hampshire-and-isle-wight-shared-care-record-1>