



Pharmacies across Hampshire & Isle of Wight - important messages to share with your teams this week and any necessary actions.

If you want to read any story in more detail, just click the link to go to the news article. Or for all articles visit: <https://www.cpsc.org.uk/news/latest-cpsc-news>

**1. ACTION: Annual Complaints Report**

The annual complaints report is a mandatory contractual requirement – it needs to be completed as soon as possible if you haven't already done so.

<https://cpsc.org.uk/news/latest-cpsc-news/annual-complaints-report-202425-1>

**2. INFORMATION: Community Pharmacy Technician Apprenticeship Programme 2026**

NHS England have launched the programme for this year. Funded places available, application window opens on Monday 27<sup>th</sup> April, closing on Monday 18<sup>th</sup> May.

<https://cpsc.org.uk/news/latest-cpsc-news/funding-opportunity-community-pharmacy-technician-apprenticeship-programme-2026>

**3. INFORMATION: Early May Bank Holiday Posters**

Please print and display the relevant information to signpost patients to their nearest available pharmacy. <https://cpsc.org.uk/news/latest-cpsc-news/pharmacy-provision-early-may-bank-holiday>

**4. INFORMATION: Deadline Tracker for May**

The latest community pharmacy tracker - a list of activities, tasks and workloads needing to be completed, whilst also providing a reminder of imminent deadlines coming up.

<https://cpsc.org.uk/news/latest-cpsc-news/deadline-tracker-ay>

**5. INFORMATION: MHRA Recall of Sertraline 100mg Tablets**

Amarox Limited is recalling one batch of Sertraline 100 mg film-coated tablets as a precautionary measure due to an error at the manufacturing site. <https://cpsc.org.uk/news/latest-cpsc-news/mhra-recall-sertraline-100mg-film-coated-tablets-amarox-limited>

**6. INFORMATION: Data Security and Protection Toolkit**

A mandatory requirement for ALL pharmacies. The toolkit must be completed by 30<sup>th</sup> June. CPE have resources available to support completion. <https://cpsc.org.uk/news/latest-cpsc-news/data-security-and-protection-toolkit-1>

**7. INFORMATION: Pharmacist/ Pharmacy Technician Needed to Support Trainers**

Ever thought about helping to deliver training? We're looking for Pharmacists or Pharmacy Technicians to support the CPPE trainers at some local events. <https://cpsc.org.uk/news/latest-cpsc-news/pharmacist-pharmacy-technician-speakers-needed>

**8. INFORMATION: Salt Awareness Week**

It's salt awareness week 11-17<sup>th</sup> May, resources available to help support the conversation especially during Hypertension Case Finding Service consultations.

<https://cpsc.org.uk/news/latest-cpsc-news/salt-awareness-week-11th-17th-may>

**9. INFORMATION: HIOW ICB Medicines Optimisation Bulletin**

The latest bulletin from Hampshire and Isle of Wight NHS with recent local and NICE guidance.

<https://cpsc.org.uk/news/latest-cpsc-news/latest-issue-hampshire-iow-medicines-optimisation-bulletin-52>

**10. TRAINING: CPPE Menopause Workshops**

Evening workshops in Winchester and Portsmouth from 7pm. This workshop is designed to support the development of both pharmacists and pharmacy technicians.

<https://cpsc.org.uk/news/latest-cpsc-news/cppe-menopause-face-face-workshops-hampshire>

**11. TRAINING: Hampshire & Isle of Wight Pharmacy Clinical Webinar Antidepressants**

This is a two part webinar supporting delivery of the New Medicines Service. First part Tuesday 19<sup>th</sup> May 7pm.

<https://cpsc.org.uk/news/latest-cpsc-news/pharmacy-professionals-clinical-webinars-antidepressants>

**12. REMINDER: Stay up to date**

Follow us on X ([@CPSC \(@CPSouthCentral\) / X \(twitter.com\)](https://twitter.com/CPSC_SouthCentral)) and/ or sign up for text reminders from us here: <https://cpsc.org.uk/news/cpsc-text-reminder-service>

**13. REMINDER: Sign up CHIE, the Hampshire & IoW Shared Care Record**

For access to the Hampshire Patient Shared Care Records (known as CHIE), please make sure you have signed up. Open to both employed pharmacists and locums. CHIE can be used instead of

National Care Records to see patient records. <https://cpsc.org.uk/news/latest-cpsc-news/access-chie-care-and-health-information-exchange-hampshire-and-isle-wight-shared-care-record-1>