

## PQS Part 2 - 2020/21 Summary

To be eligible you must have completed all requirements of PQS Part 1 and declared Part 1 by 29<sup>th</sup> January 2021.

For full details of both parts please refer to September 2020 Drug Tariff Part VIIA - Pharmacy Quality Scheme (England) [here](#)

Declaration period for Part 2: 1<sup>st</sup> Feb 2021 – 26<sup>th</sup> Feb 2021

### Funding

The overall PQS payment will depend on how many of the domains the pharmacy declares that it meets and the number of items the pharmacy dispensed in 2019/20 financial year.

Each point will be worth between £48 - £96.

Make a note of which band you are in according to items dispensed last financial year (1-6).

Annual items	0 – 1,200	1,201 – 30,000	30,001 – 60,000	60,001 – 150,000	150,001 – 230,000	230,001 +
Band	1	2	3	4	5	6

Band/ Domain	1	2	3	4	5	6
<b>IPC &amp; AMS</b>	1.25	8.75	18.75	25	37.5	43.75
<b>Prevention</b>	2	14	30	40	60	70
<b>Risk Management</b>	0.5	3.5	7.5	10	15	17.5
<b>PCN Flu Prevention</b>	0.75	5.25	11.25	15	22.5	26.25
<b>PCN Business Continuity</b>	0.5	3.5	7.5	10	15	17.5
<b>Total Points</b>	<b>5</b>	<b>35</b>	<b>75</b>	<b>100</b>	<b>150</b>	<b>175</b>

PCN leads are awarded an additional 15 points per domain for both PCN flu prevention and PCN Business Continuity where these are achieved.

### Domain Requirements

Domain	Summary of criteria	Available to complete
<b>Infection prevention and control (IPC) &amp; Antimicrobial stewardship (AMS)</b>	<b>Infection Prevention and Control (IPC)</b> All non-registered pharmacy staff to complete <i>HEE infection prevention and control Level 1 e-learning and assessment</i>  All registered pharmacy professionals to complete <i>HEE Infection Prevention and Control Level 2 e-learning and assessment</i>	Both courses available from <b>late September</b>
	<b>Antimicrobial Stewardship (AMS)</b> All patient facing pharmacy staff that provide advice on medicines or health care to complete <i>PHE Antimicrobial Stewardship for Community Pharmacy e-learning and e-assessment</i>  Develop an antimicrobial stewardship action plan for the pharmacy All patient facing staff that provide health advice should become Antibiotic Guardians and have an awareness of the local antibiotic formulary South Central Antimicrobial Network (SCAN) guidelines: <a href="https://viewer.microguide.global/SCAN/SCAN">https://viewer.microguide.global/SCAN/SCAN</a>	Available now: <a href="https://portal.e-lfh.org.uk/Component/Details/602874">https://portal.e-lfh.org.uk/Component/Details/602874</a>  Available now: <a href="https://antibioticguardian.com/">https://antibioticguardian.com/</a>

	<p><b>Suicide awareness and action plan</b> All* patient-facing staff must have completed the <b>Zero Suicide Alliance (ZSA) training</b>:</p> <p>*Staff members, who have been affected by suicide and do not wish to undertake the ZSA training, are exempt from completing it.</p> <p>Prepare or update an action plan which includes the action to take if anyone reports to staff that they have suicidal feelings.</p>	<p>Available now: <a href="https://www.zerosuicidealliance.com/training/pharmacy-quality-standard-training?utm_source=pharmacy&amp;utm_campaign=quality_standard">https://www.zerosuicidealliance.com/training/pharmacy-quality-standard-training?utm_source=pharmacy&amp;utm_campaign=quality_standard</a></p>
<b>Prevention</b>	<p><b>Sugar sweetened beverages</b> Sales by the pharmacy (the registered pharmacy premises) of Sugar Sweetened Beverages must account for no more than 10% by volume in litres of all beverages sold.</p>	
	<p><b>Weight management</b> All non-registered patient-facing pharmacy staff that provide health promoting advice to complete <b>PHE All Our Health: bitesize training and assessments on Adult Obesity and Childhood Obesity</b></p> <p>80% of registered pharmacy professionals to complete <b>sections 1 and 3 of CPPE Weight management for adults: understanding the management of obesity training and assessment</b></p> <p>Develop and implement an action plan of how the team would proactively engage with people to discuss weight and assist a person who would like support with their weight. The action plan should include a list of local support or physical activity groups that the person could be referred to and support materials/tools they could use.</p>	<p>Available now: <a href="https://www.e-lfh.org.uk/programmes/all-our-health/">https://www.e-lfh.org.uk/programmes/all-our-health/</a></p> <p>Available now: <a href="https://www.cppe.ac.uk/programmes/l/weight-man-e-01/">https://www.cppe.ac.uk/programmes/l/weight-man-e-01/</a>; <a href="https://www.cppe.ac.uk/programmes/l/weightmane-a-06/">https://www.cppe.ac.uk/programmes/l/weightmane-a-06/</a>.</p>
<b>Risk Management</b>	<p>Registered pharmacy professionals to complete CPPE risk management training and e-assessment</p> <p>If the assessment was completed since 1st April 2018, it does not need to be repeated.</p> <p>A new risk review, or an update of the previous risk review covering the risk of missing sepsis identification and the risk of missing red flag symptoms during over the counter consultations, both with demonstrable risk minimisation actions that have been undertaken.</p>	<p>Available now: Guide <a href="https://www.cppe.ac.uk/programmes/l/riskmanagement-g-02/">https://www.cppe.ac.uk/programmes/l/riskmanagement-g-02/</a>;</p> <p>Assessment <a href="https://www.cppe.ac.uk/programmes/l/riskmanagement-a-03/">https://www.cppe.ac.uk/programmes/l/riskmanagement-a-03/</a>.</p>
<b>Primary Care Network (PCN) prevention</b>	<p><b>Flu vaccination service (over 65s)</b> All contractors in the PCN that wish to be involved to agree how they will collaborate with each other and discuss how they could collaborate with GP colleagues to achieve the target.</p> <p>These discussions to be facilitated by the Community Pharmacy PCN Lead and the lead to engage with PCN Clinical Director to discuss opportunity for collaboration.</p>	<p>Now</p>
<b>Primary Care Network (PCN) Business Continuity</b>	<p>The aim of this criterion is to facilitate a coordinated response through liaison with other contractors and GP surgeries, when a temporary closure of a pharmacy or surgery occurs.</p> <p>These discussions will be facilitated by the Community Pharmacy PCN Lead and they will engage the PCN Clinical Director to discuss.</p>	<p>Now</p>

**PQS - Who needs to do what training/ learning?**

<b>Pharmacy staff with a patient-facing role</b> Pre-registration graduates, dispensary staff, medicine counter assistants, delivery drivers	<b>Registered pharmacy professionals</b> Pharmacists, provisionally registered pharmacists, pharmacy technicians and locum pharmacists
HEE infection prevention and control Level 1 e-learning and assessment	HEE Infection Prevention and Control Level 2 e-learning and assessment
PHE All Our Health: bitesize training and assessments on Adult Obesity and Childhood Obesity	CPPE Weight management for adults: understanding the management of obesity training and assessment sections 1 and 3
Zero Suicide Alliance (ZSA) training	Zero Suicide Alliance (ZSA) training
PHE Antimicrobial Stewardship for Community Pharmacy e-learning and e-assessment	PHE Antimicrobial Stewardship for Community Pharmacy e-learning and e-assessment
Become Antibiotic Guardian	Become Antibiotic Guardian
	CPPE risk management training and e-assessment if not completion since April 2018.

Any new staff recently started or returning from maternity need to have a training plan in place to ensure they complete the modules within 30 days of the declaration.