



Daily Update

Thursday 13th August 2020

This daily update contains important information for community pharmacy teams about the ongoing response to the COVID-19 pandemic.

In today's update: July COVID-19 impact survey for independent pharmacies; Flu Vaccination Service; healthcare apps and NHS online services briefing.

COVID-19 operational pressures on independent pharmacies – July 2020 survey

Community pharmacy contractors are reminded that PSNC is collecting data on an ongoing basis to understand the impact that the COVID-19 pandemic is having on pharmacies in England. As part of this, we are asking independent pharmacy contractors to fill out a monthly 'Temperature Check' survey looking at the various pressures on their pharmacy, and **the July 2020 survey is currently open.**

If you run an independent pharmacy, we would be very grateful if you could **fill out the survey by clicking here**. The questions can be **downloaded in advance** to help you collate your response before filling out the Survey Monkey questionnaire. **The survey is open until 23:59 on Wednesday 19th August.**

Data will be aggregated to help understand the pressures independent pharmacies are facing. Head Offices of larger groups have been contacted separately to collect data via AIM and CCA.

2020/21 Community Pharmacy Flu Vaccination Service

On 3rd July 2020, PSNC published a **[Briefing providing early guidance on the 2020/21 Seasonal Influenza Vaccination Advanced Service](#)**. The Briefing highlighted the potential increased flexibility and wider approaches to the provision of the service that PSNC was seeking to agree with NHS England and NHS Improvement (NHSE&I) and the Department of Health and Social Care (DHSC).

These approaches aim to provide additional opportunities for the community pharmacy flu vaccination service to be provided in places other than the pharmacy consultation room. Work is also ongoing to facilitate pharmacies to focus solely on the provision of flu vaccinations during a proportion of their opening hours and/or outside of their normal contracted opening hours.

Negotiations are still ongoing, so the above must NOT be taken as the definitive position but rather is being provided as a guide to help contractors prepare. The Service Specification, the Patient Group Direction, and the Directions will provide the final requirements and will be published as soon as possible.

[Further information on the flexibilities being considered](#)

How healthcare app offerings and NHS online services work

Given the move towards digital interactions furthered by the COVID-19 pandemic, contractors, pharmacy teams and Local Pharmaceutical Committees may wish to refresh their knowledge on those Patient Facing Services (PFS) currently being provided via NHS and GP IT systems. To assist with this, PSNC has produced the following briefing on the topic that might be of interest.

[PSNC Briefing 006/20: An update about Patient Facing Services \('online services'\) and other app offerings](#)

Have you seen our latest COVID-19 related FAQs?

PSNC's COVID-19 hub has an [FAQs page](#) with a large number of answers to queries posed by pharmacy contractors, their teams and LPCs; these are being updated on a regular basis. Recent additions include:

Q. When will I be paid following the submission of a Part 1 Pharmacy Quality Scheme (PQS) claim on the Manage Your Service (MYS) portal?

Any PQS Part 1 claims submitted by 5th August 2020 will be paid to contractors on 1st September 2020. Contractors submitting after 5th August 2020 will be paid in line with the payment schedule below:

Claim submitted by	Paid to contractor
5th September 2020	1st October 2020
5th October 2020	1st November 2020
5th November 2020	1st December 2020
5th December 2020	1st January 2021
5th January 2021	1st February 2021
29th January 2021 (Closing Date)	1st March 2021

[Find answers to more of your questions here](#)

Keep up-to-date on COVID-19 with our hub page: psnc.org.uk/coronavirus

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14 Hosier Lane, London, EC1A 9LQ
Tel: 0203 1220 810 | Email: info@psnc.org.uk