



Daily Update

Wednesday 20th January 2021

This daily update contains important information for community pharmacy teams about the ongoing response to the COVID-19 pandemic.

In today's update: guidance on making PPE claims; DoC for Discharge Medicines Service; 'We Are Undefeatable' campaign.

Guidance on PPE claims via the MYS portal

PSNC is receiving lots of queries on how the personal protective equipment (PPE) claim process on the Manage Your Service (MYS) portal works. We have published full details on the [Personal protective equipment, staff safety and security webpage](#) and also answered the most common queries on our [Pharmacy PPE Claim process FAQs webpage](#) – note, we have added new FAQs today. One of the most popular questions is answered below.

Q. If I want to make a standard claim for the 27th February 2020 – 31st October 2020 period, what amount should I enter in the PPE Claims tab on the MYS portal?

For standard claims (covering spend on PPE during the first claim period between 27th February 2020 and 31st October 2020), the claim amount figure to enter should follow the item volume banding table below. For example, if a pharmacy is in Band 4 and was open for 60 hours or less per week during the first claim period, a contractor will input 1640 in the pounds section and 00 in the pence section on the MYS PPE claim form. Where the portal asks "Is this an exceptional claim?" the answer would be "No".

Band	Range of number of items dispensed per month	Standard claim, <=60 opening hours	Standard claim, >60 opening hours
1	0 – 100	£830	£1,650
2	101 – 2,500	£830	£1,650
3	2,501 – 5,000	£1,030	£1,850
4	5,001 – 12,500	£1,640	£2,460
5	12,501 – 19,167	£2,490	£3,310
6	19,168 +	£3,240	£4,060

If more has been spent on PPE during this period, and you're able to evidence this spend (on request), the claim for the higher amount can be submitted as an exceptional claim on this

page instead. To make an exceptional claim for this period, input the value of the total amount being claimed (and select "Yes" in response to the question "Is this an exceptional claim?").

[View the full list of FAQs here](#)

Discharge Medicines Service DoC now available

The Centre for Pharmacy Postgraduate Education (CPPE) has confirmed that the Declaration of Competence (DoC) to support provision of the Discharge Medicines Service (DMS) is now available.

The DMS will be an essential service within the NHS Community Pharmacy Contractual Framework from 15th February 2021. This DoC is to be completed by all pharmacists and pharmacy technicians involved in providing the service.

For more information on the service access [the DMS page on the PSNC website](#).

Access the DoC at [the CPPE website](#).

Reminder: 'We Are Undefeatable' campaign

Community pharmacy contractors are reminded that free materials are available to promote the '[We Are Undefeatable](#)' campaign, which is supported by Sport England. The award-winning campaign and movement aims to support and encourage people with a range of long term health conditions to find ways to be active that work with their conditions, not against them.

As part of their activities promoting health and wellbeing as Healthy Living Pharmacies, contractors may wish to consider using this campaign to support patients to reflect on changes they may want to make to help improve their health in the year ahead.

[Find out how to order campaign materials](#)

Have you seen our latest FAQs?

PSNC's website has a large number of answers to queries posed by pharmacy contractors, their teams and LPCs; these are updated on a regular basis. Recent additions on the topic **Lateral Flow Testing for asymptomatic pharmacy staff** include:

Q. Will this testing regime remove the need for staff who have been exposed to a positive COVID-19 case to self-isolate?

No. Government self-isolation advice should be followed at all times. This test does not remove the need to self-isolate.

Q. Why is the testing method different from that described in the manufacturer's original instructions for use?

The NHS are recommending the swab is used and the sample taken in a different way to the instructions for use, with more rotation of the swab at a lower level of penetration, to enable easier self-administration of the test. This is based on advice from experts. The manufacturer has been informed of the planned use of the tests for self-administered asymptomatic staff testing within the NHS.

Q. How should the results of these tests be reported?

Recording of all results (positive, negative, invalid) from lateral flow devices is a statutory requirement. The results from the lateral flow antigen test for primary care staff will be documented at home by the individual using the NHS Digital online platform. Staff can access the NHS Digital platform at www.gov.uk/report-covid19-result

Full information on Lateral Flow Testing for asymptomatic pharmacy staff can be found on the [Staff wellbeing and COVID-19 testing page](#).

Keep up-to-date on COVID-19 with our hub page: psnc.org.uk/coronavirus

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