

Chairman: Ashley Littlewood-Miller Boots 190-196 High Street Poole **BH15 1SW** Tel: 073 4203 1639 e-mail: ashley.littlewood-miller@boots.co.uk Chief Officer:

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### MINUTES OF LPC MEETING 10<sup>th</sup> March 2022 Zoom – Virtual Meeting

#### Present:

22/03/01

LPC Members (listed in alphabetical order):

Anjlee Shah Arun Sharma Ashley Littlewood-Miller Gary Warner Jennifer Ndichu Kate Toms Karen Alexander Peter Woodward Tim Baker Alison Freemantle Artur Pysz Deborah Crockford Skye White	LPC Member (CCA, Lloyds) LPC Member (Independent) LPC Member (CCA, Boots) LPC Member (Independent) LPC Member (AIMp, Day Lewis) LPC Member (CCA, Lloyds) LPC Member (CCA, Boots) LPC Member (CCA Boots) LPC Member (Independent) LPC Professional Services Development Manage LPC Contractor Development & Support Manage LPC Chief Officer LPC Office Manager		
Chair's Welcome & Requests for AOB			
A Littlewood-Miller (Chair)	welcomed everyone to the meeting.		

	Items for AOB –		
	• NIL		
22/03/02	Declarations of Interest		-
	Nil		
	J Ndichu to send A Freemantle a photograph of herself for the CPSC website		
22/03/03	Apologies for absence & nominations of proxy votes		
	Davinder Virdee LPC Member (Independent)		

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## CPSC Community Pharmacy South Central

22/03/04	Minutes of the previous meeting on 18th November 2021	
	These were accepted by the committee and signed by Chair, A Littlewood-Miller.	
	A Sharma to send accepted minutes from the November 2021 meeting to S White.	AS
22/03/05	Matters arising from the Minutes and Action Update	
	<ul> <li><u>Governance</u></li> <li>Chair nomination still undecided.</li> </ul>	Gov Sub C
	<ul> <li>Market Entry         <ul> <li>A Selvaratnam to send letters and templates to S White. S White to keep chasing and share with D Crockford and T Baker. A Littlewood-Miller to touch base with A Selvaratnam to check the status of the templates</li> </ul> </li> </ul>	AS / SW ALM
	<ul> <li>Finance / Remuneration</li> <li>A face-to-face committee meeting, which was agreed at the Nov 2021 meeting for the strategy development day, has been booked for Thursday 19<sup>th</sup> May 2022, 10:00 -16:30. The 15<sup>th</sup> September 2022 CPSC Committee Meeting and AGM will be a face-to-face meeting at the Holiday Inn Winchester. All committee members must be in attendance.</li> </ul>	ALL
	• All other matters were either completed actions or covered elsewhere in the agenda.	
22/03/06	Professional Services Update	
	A Freemantle updated the committee on her activities during the previous two months by both written and verbal reports.	
	<ul> <li>Lowlights</li> <li>Receiving Data from NHS England has been difficult.</li> <li>DMS referrals – completion rate is very low, UHS 51%, HHFT 53%, IOW 76%.</li> </ul>	
	<ul> <li>Highlights</li> <li>Negotiated an uplift in remuneration in some services, e.g., Supervised Consumption.</li> <li>Performance of Portsmouth pharmacies for the oral contraception pilot is going really well. Three pharmacies are close to reaching the target indicated for eligibility to the Tier 2 service, once that launches.</li> </ul>	
22/03/07	Contractor Development & Support Update	

# CPSC Community Pharmacy South Central

	A Pysz updated the committee on his activities during the previous two months by both written and verbal reports.	
	<ul> <li>Highlights</li> <li>Access to CHIE, more stakeholders using CHIE, much more detail and updated more regularly.</li> <li>Positive feedback from PCNs regarding the Hypertension Case Finding Service.</li> <li>GPCPCS Rollout – 75 surgeries are live and more are imminent.</li> </ul>	
	<ul> <li>Lowlights</li> <li>Lack of capacity in community pharmacy for providing new services.</li> <li>Difficulty getting information required for sharing LPC messages in the large multiples.</li> </ul>	
22/03/08	Chief Officer's Report	
	D Crockford updated the committee on her activities during the previous two months.	
	<ul> <li>Lowlights</li> <li>Production of Frimley training booklet for reception staff regarding the signposting of patients to community pharmacy for minor ailments – no mention of CPCS.</li> <li>The Local Enhanced Service for acceleration of the HCFS has been sent out without effective communication with the LPCs, resulting in several failed applications from PCN leads.</li> <li>A message from the CCG about MDS was sent out on the Isle of Wight without prior LPC consultation. It was misinterpreted by some contractors, which could have been avoided.</li> </ul>	
	<ul> <li>Highlights</li> <li>Pharmacists have been registering to CHIE. This will be very positive for future service development.</li> <li>We have had great engagement with the Health &amp; Wellbeing Project in HIoW. A representative presented at our last CPSC webinar.</li> <li>Hypertension case finding service has received positive feedback within our system.</li> </ul>	
22/03/09	PSNC National meeting of LPC Treasurers	
	D Crockford attended the meeting and S White viewed the recorded version of the meeting.	
	The PSNC/LPC accounts template used for the profit and loss statement has been sent to LPC accountant for this year's accounts.	
	It was suggested a risk assessment is set up for all LPCs. P Woodward to create/update the CPSC risk register.	PW
	All other templates suggested are already in place.	

# CPSC Community Pharmacy South Central

	Many LPCs have moved to an electronic accounting system. S White feels the current system is working well. An upgrade will be needed if VAT is needed to be included or claimed on invoices.	
22/03/10	Committee Member Standards	
	D Crockford circulated the staff handbook and highlighted the sections that would be referred to in the appendix. The staff handbook is only a guidance and expectation, it is not contractual.	
	The committee voted unanimously to adopt the changes.	
22/03/11	LPC Expense Policy	
	P Woodward presented and shared the revised expense policy. The committee have requested P Woodward and K Toms to review the daily allowance and travel rate and present it to the committee at the May 2022 meeting.	PW KT
	It was suggested a 6 monthly review of the expense policy be carried out moving forward.	
22/03/12	Budget Discussion	
	A closed meeting of only CPSC committee members was had to discuss employed staff members' remuneration.	
22/03/13	Subcommittee Meetings	
	All committee members broke into their sub-committee groups for a 20- minute discussion	
22/03/14	LPC Reports	
	<ul> <li>PSNC Update <ul> <li>Negotiations are moving at pace.</li> <li>Service PQS – better place, more than 3.5 months to complete them.</li> <li>NHS Digital – have a replacement for all the current booking and referrals systems in the country. The booking system is required for services but there still needs to have the ability for people to walk in.</li> <li>Research has been completed on the acceptability of pharmacist booking systems.</li> <li>Booking a slot guarantees that patients will be seen, pharmacists will be in control of their own booking slots.</li> </ul> </li> </ul>	
	Market Entry NIL	
	Service Development	

22/03/18	Meeting Close	
00/02/12	NIL	
22/03/17	AOB	
	A Shah presented her pledge to all committee members. It was agreed to include some of it in the strategy. A Shah to work with D Crockford.	AS / DC
22/03/16	LPC pledge as part of the RPS Inclusion & Wellbeing pledge	
	All committee members to keep a look out for a CCA representative.	ALL
	D Crockford to contact CCA regarding a representative.	DC
	A Sharma and K Toms were against reducing the committee size. They felt the more people, the more opinions, representative and proportional.	
	T Baker was not against a reduction in committee size as long as the proportions were right.	
	An alternative option is for the committee to reduce in size to a committee of 10. That would be 5xCCA, 4xIND, 1xAIM. A committee of 9 would be made up of 5xCCA, 3XIND, 1XAIM.	
	It has been over 3 months since the vacancy became available, therefore CPSC can now nominate an appropriate candidate.	
	CCA currently do not have a representative to put forward.	
	CPSC has one CCA space unfilled on the committee.	
22/03/15	LPC Committee Size	
	<ul> <li>P Woodward circulated his report to the committee. The account balance is £232,675.34 which is just above the budget due to expenditure 9% below budget. The prediction is the finances will be on track to budget for year-end.</li> <li>Reminder to all members that expenses for 2021/2022 must be submitted by 31<sup>st</sup> May 2022.</li> </ul>	ALL
	Finance / Remuneration	
	<ul> <li><u>Governance</u></li> <li>Chair to be advised in due course.</li> <li>D Crockford to send an email to members chasing a nomination.</li> </ul>	Gov Sub
	<ul> <li>Contract renewals have been received for Southampton and Portsmouth. Still waiting on the IoW.</li> <li>Southampton minor ailments - anticipating an increase in remuneration.</li> </ul>	
CPS	Community Pharmacy South Central	



The meeting closed at 14:05	

### Future LPC Meeting dates and venues for 2021/2022:

- 19th May 2022- Langstone Quays Hayling Island
- 14th July 2022- Virtual Meeting
- 15 Sep 2022 Holiday Inn Winchester incorporating AGM
- 17 Nov 2022- Virtual Meeting