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| |  |  | | --- | --- | | |  | | --- | |  | | | |  | | --- | |  | | PSNC Newsletter | | Friday 24th June 2022 | | |  | | |  |  |  | | --- | --- | --- | |  |  |  | |  | This newsletter from PSNC is sent on Mondays, Wednesdays and Fridays. It contains important information for those that work in the community pharmacy sector. In this update: Launch of NHS Profile Manager; referred back and disallowed items going fully digital from July; handling EPS technical issues; GPhC duty of candour resources; CPPE Genomics learning gateway.NHS Profile Manager tool launches A new tool, NHS Profile Manager, has launched to help community pharmacy contractors to update their pharmacy’s details more easily in the NHS 111 Directory of Services (DoS) and on the NHS website.  Previously, contractors needed to use two different NHS systems to ensure these details were up-to-date: the NHS website profile editor and the DoS Profile Updater. However, both of these systems have now been replaced by the new NHS Profile Manager.  [**Find out more**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=357f3d502a&e=d19e9fd41c) Referred back and disallowed items going fully digital from next month Pharmacy contractors are reminded that, from**July 2022** (for the dispensing month of June 2022), all new prescription returns/referred back items and disallowed items will be received through the Manage Your Services (MYS) portal. Going forwards, MYS will be the only route available to view and submit required information for these items.  It is important to note that prescription returns/referred back items via MYS will only be held in the system for a period of **18 months** from the date they are first sent to the pharmacy for action. If contractors have not completed and returned any outstanding referred back items before this deadline, these items will be deleted from the system.  [**Learn more**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=a4865e8ebf&e=d19e9fd41c) Guidance on handling EPS technical issues Contractors are reminded that PSNC has produced a suite of guidance for contractors about what to do if they experience a technical problem with an EPS prescription in the Digital and Technology section of our new website.  [**Read PSNC's guidance**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=8bf1cb61de&e=d19e9fd41c) GPhC publishes duty of candour resources The General Pharmaceutical Council (GPhC) has published new resources to help pharmacists and pharmacy technicians to fulfil their professional responsibility to be open and honest with patients when something goes wrong. This is known as the duty of candour.  [**Read the GPhC guidance**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=b6809195ce&e=d19e9fd41c) CPPE launches Genomics learning gateway The Centre for Pharmacy Postgraduate Education (CPPE) has launched a new Genomics learning gateway, to coincide with Health Education England’s (HEE) #GenomicsConversation week. The learning gateway provides core and foundation learning, assessments, and other resources to support pharmacy professionals to develop their knowledge of genomics and how it relates to pharmacy and healthcare.  [**Find out more about the new Genomics learning gateway**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=d2f6a6838a&e=d19e9fd41c) |  | |  |  |  | | |
| |  |  |  | | --- | --- | --- | | |  | | --- | | Pharmaceutical Services Negotiating Committee      14 Hosier Lane, London, EC1A 9LQ Tel: 0203 1220 810 | Email: [**info@psnc.org.uk**](mailto:info@psnc.org.uk) | |  | | |

