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| PSNC Newsletter |
| Tuesday 20th September 2022 |

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|  | This newsletter from PSNC contains important information for those that work in the community pharmacy sector.In this update: PSNC calls for price concession fix and more help for contractors; September price concessions update; changes to patient satisfaction and workforce surveys.PSNC demands price concession fix and wider help for contractorsPSNC met last week (14th and 15th September) to consider practical steps to ease the pressures on the community pharmacy sector, and to oversee the progress of negotiations on the Community Pharmacy Contractual Framework (CPCF) and other work. Committee Members, as pharmacy contractors, shared their experiences of the current pressures on all contractors, including the inability to deliver some services and to maintain core service levels; the capacity and workforce crises facing the sector; the critical need for funding support this winter; and the urgent need for Government to adapt the Price Concessions system to meet the needs of contractors.The Price Concessions system is no longer working for contractors in the current volatile medicine supply environment and PSNC is clear this is not acceptable. Committee members are also angry and frustrated by the reluctance of NHS England and Government to fund pharmacy sustainably and PSNC will lead the sector in holding them to account for this.[**Read more about PSNC's September Committee Meeting**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=47c81e90be&e=d19e9fd41c)September Price Concessions First UpdateDHSC has granted the initial list of price concessions for September 2022. Please note that a price concession only applies for the month in which it is granted. [**See the September 2022 Price Concessions list**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=19924c3f61&e=d19e9fd41c)PSNC is [**seeking improvements**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=626acddb25&e=d19e9fd41c) to the current price concessions system following significant concerns raised by pharmacy contractors about the unsustainable level of prices, imposed by DHSC in the past few months, for certain medicines. To hear more on how the current price concessions system operates, pharmacy teams can now access a recording of PSNC’s recent webinar [**here**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=c7e556f099&e=d19e9fd41c).Reminder: patient satisfaction and workforce surveysContractors are reminded that from **1st October 2022** it will be a Terms of Service requirement to complete the annual Health Education England (HEE) community pharmacy workforce survey. This will help provide a full picture of the community pharmacy workforce to DHSC and NHS England, including identifying the number of vacancies and regions where these are particularly hard to fill.Meanwhile, in recognition of the workload pressures on pharmacies, the requirement to undertake an annual patient satisfaction survey will be removed from the Terms of Service from 1st October 2022.[**Find out more**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=ef3630123c&e=d19e9fd41c) |  |
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