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| PSNC Newsletter |
| Monday 17th October 2022 |

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|  | This newsletter from PSNC is sent on Mondays, Wednesdays and Fridays. It contains important information for those that work in the community pharmacy sector.In this update: Community Pharmacy IT survey results; CPCF webinar now on-demand; Primary Care Appeals email updates.Results of Community Pharmacy IT survey publishedThe results of the Community Pharmacy IT Group’s (CP ITG’s) IT arrangements survey have now been published. This survey was designed to gather information on frontline pharmacy teams’ perspectives about community pharmacy IT and their pharmacies’ IT arrangements.According to the results of the survey, the majority of pharmacies now support going paperless and most agree that mobile devices would help working within pharmacy.[**See the full survey results**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=d31805dc80&e=d19e9fd41c) Reminder: CPCF Webinar now available on-demandContractors are reminded that a recording of PSNC’s recent webinar on the arrangements for the Community Pharmacy Contractual Framework (CPCF) in 2022/23 (Year 4) and 2023/24 (Year 5) can now be accessed on-demand.During the webinar, viewers heard about the arrangements that have been agreed and PSNC's CEO discussed the context to agreeing the deal as well as her plans going forwards. Almost nine in ten webinar attendees said that they would recommend it to others and 93% of attendees said that they found it useful.[**Watch the webinar**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=fc528a4c25&e=d19e9fd41c) Primary Care Appeals new monthly email updatesNHS Resolution’s Primary Care Appeals service, which is responsible for the prompt and fair resolution of disputes between primary care contractors, including community pharmacists, has launched a monthly email, providing details of the service’s decisions in the previous calendar month. The monthly email also highlights any new or updated guidance or resources published by the service.To sign up to receive the monthly email update, you will need to register your details on the dedicated [**Primary Care Appeals Updates page**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=69d1febecb&e=d19e9fd41c) and select the pharmaceutical category. |  |
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