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We understand how busy everyone working in community pharmacy is, and we are incredibly grateful to everyone who has already participated. We have already received thousands of responses, but we want the survey to represent as many voices as possible from across the sector. Therefore, we would greatly appreciate your response during these last few days.  Every survey reply is crucial in understanding the challenges you face on a daily basis. The more responses we receive, the stronger our case will be to policymakers for action from the government and NHS. | | | | |  | | --- | | [**Pharmacy team members survey (we are particularly keen to hear from this group)**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=764c24bd56&e=d19e9fd41c) | | | |  | | --- | | [**Pharmacy business owners/ head office representatives survey**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=c988816ef8&e=d19e9fd41c) | | | |  | | --- | |  | |  |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | Prescription charge to rise to £9.90 in May 2024 The Department of Health and Social Care (DHSC) has announced that from**1st May 2024**, the NHS prescription charge will **increase to £9.90 per prescription item**(note: some items may incur more than one charge). For prescriptions dispensed in April 2024, the NHS prescription charge will remain at £9.65.  Amendments to the NHS Charges Regulations also introduce increases to prescription prepayment certificates (PPCs), including the Hormone Replacement Therapy (HRT) PPC.   **Commenting on the announcement, our CEO Janet Morrison said:** | | | | |  | | --- | |  | | | |  | | --- | | [**Read more, including FAQs and download our Prescription Charge Card**](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=54e6007546&e=d19e9fd41c) | | | |  | | --- | |  | | | |  |  | | --- | --- | | |  | | --- | | Pharmacy First claims and payments Some pharmacy owners are continuing to identify issues with the Pharmacy First service figures within the MYS portal, which are not matching the number of consultations completed within their Pharmacy First IT system.   We have been assisting pharmacy owners and system suppliers to address these issues. If a discrepancy is identified, we recommend logging a support ticket with your IT system supplier, providing details and screenshots of the relevant consultation totals from within the Pharmacy First IT system and from MYS.  Clinical pathways consultations (that pass the gateway point) completed within a month count towards the monthly minimum number of consultations for the £1,000 Pharmacy First monthly payment for that month.  These should be claimed as soon as possible but can be claimed up to three months after the month the consultation was completed, e.g. the last date a claim can be made for a consultation that was competed in March 2024 is 5th July 2024.  [Learn more about payment claims and payments](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=645b32b8cf&e=d19e9fd41c) | | | | |  | | --- | |  | | | |  |  | | --- | --- | | |  | | --- | | Revised Schedule of Payments expected in April The monthly Schedule of Payments (and eSchedules) is changing this month. The next payment schedule, due to be received on the **23rd April (for February 2024 dispensing month),** will have several improvements, including a breakdown of Pharmacy First payments and reimbursement figures split into generics/brands/appliances.  The NHS Business Services Authority (NHSBSA) will shortly publish an example of the new payment schedule / eSchedule along with guidance on their website.  [Read some of the improvements](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=bc834548a5&e=d19e9fd41c) | | | | |  | | --- | |  | | | |  | | --- | | [Community Pharmacy England banner](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=a4e60021f1&e=d19e9fd41c) | | | |  | | --- | |  | | | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [Twitter](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=4e8fda910e&e=d19e9fd41c) | | | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [Facebook](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=d8998a327e&e=d19e9fd41c) | | | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [LinkedIn](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=b2f3b7f7fa&e=d19e9fd41c) | | | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [Website](https://cpe.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=9ee45754dc&e=d19e9fd41c) | | | | | | | | | |  |  | | --- | --- | | |  | | --- | | **Community Pharmacy England** Address: 14 Hosier Lane, London EC1A 9LQ Tel: 0203 1220 810 | Email: [comms.team@cpe.org.uk](mailto:comms.team@cpe.org.uk)  Copyright © 2024 Community Pharmacy England, All rights reserved.  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