



News Alert

Saturday 16th January 2019

Quality Payments: NHS Website Profile

Community pharmacy contractors are reminded of the Quality Payments Scheme gateway criterion to edit or validate their NHS website entry for their pharmacy for the review point on 15th February 2019.

To meet the gateway criterion contractors are required to edit or validate all **three** sections of their NHS website (NHS.UK) profile **between 00:00 on 3rd December 2018 and 23:59 on 15th February 2019**.

The three sections are:

- their opening hours, including the following Bank Holidays:

Friday 19th April 2019	Good Friday
Sunday 21st April 2019	Easter Sunday*
Monday 22nd April 2019	Easter Monday
Monday 6th May 2019	Early May bank holiday
Monday 27th May 2019	Spring bank holiday
- the facilities the pharmacy provides e.g. consultation room, parking, etc; and
- the services the pharmacy provides e.g. Medicines Use Reviews (MURs), New Medicine Service (NMS), etc.

**Although Easter Sunday is not officially a bank holiday, NHS England has requested that contractors add their opening hours for this date to assist local NHS England teams and DoS leads so they know which pharmacies will be open over the Easter weekend.*

All three sections will need to have been edited or validated for the contractor to meet the NHS website gateway criterion.

Even if all three sections are correct, contractors will still need to log into their profile and validate this information during the above time period.

**** Latest update stats ... over 4,500 pharmacies currently not complying****

The latest NHS Business Services Authority (NHSBSA) [weekly gateway criteria report](#) shows that 2,207 contractors have only updated/validated one or two sections, not the required THREE sections, of their NHS website profile and are therefore, not currently meeting the NHS website gateway criterion.

Urgent action is required to ensure all THREE sections have been updated/validated otherwise these contractors will fail the NHS website gateway criterion and will not be eligible for a Quality Payment.

In addition, 2,650 contractors have not taken any action (have not updated/validated any of the required THREE sections of their NHS website profile or for Distance Selling Pharmacies, have not emailed the NHSBSA Provider Assurance Team with the required information) and are therefore, also currently not meeting the gateway criterion.

Contractors are encouraged to download the latest NHSBSA weekly gateway criteria report to check whether their pharmacy is listed as not having met the criterion and if required, take corrective action as soon as possible to ensure they meet the NHS website criterion by the review date (15th February 2019).

A User Guide for managing NHS website profiles to support the Quality Payments Scheme is available on the [NHS website](#) (the User Guide can be found by scrolling to the bottom of the NHS website page and is listed under the 'User guides' section as 'Pharmacy Quality Payments Scheme user guide for February 2019 declaration') which provides step-by-step instructions on how to edit or validate a pharmacy's NHS website profile.

Contractors are urged to check the [weekly NHS BSA gateway criteria report](#) to confirm they have met this criterion.

Visit psnc.org.uk/OPNHSwebsite for further information

Pharmaceutical Services Negotiating Committee



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