



Daily Update

Wednesday 10th February 2021

This daily update contains important information for community pharmacy teams about the ongoing response to the COVID-19 pandemic.

In today's update: 2020 PPE claims deadline reminder; supporting the RTEC rollout; Talk Cancer training; PQS PCN Domains FAQ.

Reminder: PPE payment claims deadline

Community pharmacy contractors have until **12th February 2021** to claim reimbursement for their expenditure on personal protective equipment (PPE) during the COVID-19 pandemic in 2020. Claims must be submitted using the [Manage Your Service \(MYS\) portal](#).

Where claims were made by the end of 5th February 2021, most will be received on the 1st March 2021 and itemised on the December 2020 Schedule of Payments as 'PPE claims' under the section titled 'Details of other amounts authorised'. It is most likely that claims made between 6th-12th February and those that are subject to extra verification, will be paid a month later.

[Read more here](#) or take a look at our [FAQs on the PPE Claim process](#)

Supporting the RTEC rollout and its use

More than a third of community pharmacy contractors have registered for access to the Real-Time Exemption Checking (RTEC) system, with many of those having only gone live in the opening weeks of this year. As the rollout gathers pace, PSNC has been receiving increasing numbers of queries about the RTEC system and how it works in practice. We have used the most common queries to develop some FAQs to help support contractors.

[View the RTEC FAQ sheet](#)

Cancer Research UK Talk Cancer training for Pharmacy

Cancer Research UK would like to invite community pharmacy teams to take part in their **'Talk Cancer for Pharmacy'** live online workshops. The training is designed to equip and empower all community pharmacy staff to raise cancer awareness as part of their role. Workshops focus on building trainees' practical and conversational skills, so they can have supportive conversations about how people can reduce their cancer risk, the importance of early detection and cancer screening.

Workshops can be commissioned for groups of up to 40 staff, with a bursary scheme in place to offer free workshops to eligible groups.

[Find out more about the training](#)

Have you seen our latest FAQs?

PSNC's website has a large number of answers to queries posed by pharmacy contractors, their teams and LPCs; these are updated on a regular basis. Recent additions on **Pharmacy Quality Scheme (PQS) Primary Care Network (PCN) Domains** include:

Q. To satisfy the requirement of participation in contractor discussion, can the pharmacy call or email the Pharmacy PCN Lead to discuss their high level Business Continuity Plan on a 1-2-1 basis prior to declaration if the PCN lead has not arranged a PCN wide discussion?

Where this activity has not yet commenced or has started, but not concluded, NHSE&I have agreed that the collation of the evidence to demonstrate that contractors and Leads are compliant with the requirements can be extended until 30th June 2021 **provided the contractor discussion has been undertaken before the end of the declaration period**. The contractors participating in this work must confirm that they will actively participate in any additional work required to meet the requirements of the domain after their declaration has been made. The Pharmacy PCN Lead's PQS declaration will include the ODS codes of the participating contractors; this cannot be amended once it has been submitted.

A 1-2-1 discussion with the Pharmacy PCN Lead would only be appropriate if a contractor could not make the planned event and they were following up promptly after the event, but before the point at which the Lead is making their declaration.

Where activity has been completed by the Lead and shared with the PCN, the LPC, NHSE&I and contractors in the PCN, any contractors who did not participate or follow up before this, will not be able to declare as having met the domain. It is the responsibility of the contractor who was unable to attend the planned event to follow up with the Lead promptly after the planned event.

In line with the requirement of the domain, any 1-2-1 follow up with the Pharmacy PCN Lead by a contractor who missed the planned event must be as a verbal discussion, it cannot be an email exchange.

Further information can be found in [PQS: Preparing to declare – additional FAQs](#).

Keep up-to-date on COVID-19 with our hub page: psnc.org.uk/coronavirus

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