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| |  |  |  |  | | --- | --- | --- | --- | | |  | | --- | |  | | Daily Update | | Friday 30th April 2021 | | |  | | |  |  |  | | --- | --- | --- | |  |  |  | |  | This daily update contains important information for community pharmacy teams about the ongoing response to the COVID-19 pandemic.   |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | In today's update: submission of forms and items paid at the old charge rate; April price concessions final update; SSP issued for Estradot. **Correct submission of forms and items paid at the old charge rate** Following the increase in NHS prescription charges to £9.35 from 1 April 2021, pharmacy contractors are reminded to complete the paid prescriptions section on their FP34C submission form correctly. This is to ensure that the NHS Business Services Authority (NHSBSA) can deduct the correct number of prescription charges at the old (£9.15) and new (£9.35) rates for any paid prescriptions submitted by your pharmacy.    Failure to accurately submit information for paid prescriptions could result in incorrect charge deductions being made to your pharmacy's account  [**View our guidance on correctly submitting forms and items paid at the old charge rate**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=56a678469f&e=12757307a1)  **April price concessions - final update** The Department of Health and Social Care (DHSC) has today granted its final additions to the list of price concessions for April 2021.  [**See the latest list of price concessions**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=3ba8780b7c&e=12757307a1)  **New SSP issued for Estradot® 75 micrograms patches** In response to a significant ongoing disruption to the supply of Estradot® 75 microgram patches, a Serious Shortage Protocol (SSP) has been issued by the DHSC. Contractors are advised to read the documentation for SSP012 in full and to implement the protocol with immediate effect.  [**Learn more about this SSP**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=13b721469c&e=12757307a1)   |  | | --- | | Have you seen our latest FAQs? |   PSNC's website has a large number of answers to queries posed by pharmacy contractors, their teams, and LPCs; these are updated on a regular basis. Recent additions on **prescription charges** include:  **Q. Do I need to display a notice about the NHS prescription charge?**  A. Yes, it is part of the NHS Terms of Service to have an up-to-date notice about the NHS prescription charge in the prescription reception area. For further information, please see the [**clinical governance premises approved particulars**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=0c6cd48de4&e=12757307a1).  **Q. If a prescription was dispensed before 1 April but the patient does not collect items until after 1 April, should the patient pay the old or the new prescription charge rate?**  A. There is no national guidance on this issue so pharmacy staff will be required to exercise their professional judgment. Whatever decision is taken, pharmacy staff are advised to keep a record of the amount charged and the reasons for doing so on the Patient Medication Record. Please note the prescription charge rate is not determined by the date that the GP has prescribed or signed the prescription form.  **Q. For Electronic Prescription Service, how do the NHSBSA determine which prescription charge rate to apply if a paid prescription dispensed in March is submitted for payment in April?**  A. Any paid electronic prescriptions dispensed in March 2021 with an NHS prescription charge levied at the old charge rate (£9.15) will have a charge deduction of £9.15 applied by the NHSBSA if the Dispense Notification (DN) message is submitted before 31 March 2021 and the corresponding Claim Notification or Electronic Reimbursement Endorsement Message (EREM) is received by the NHSBSA by the end of 5 April 2021.  Further information can be found on PSNC's[**"what does the patient pay?" webpage**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=fb44031369&e=12757307a1)**.** | |   **Keep up-to-date on COVID-19 with our hub page:**[**psnc.org.uk/coronavirus**](https://psnc.us7.list-manage.com/track/click?u=86d41ab7fa4c7c2c5d7210782&id=b671e78d7a&e=d3dc5e7fbd) |  | | |
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