Day audit started _______________ Time taken to complete (to the nearest quarter of a day)_____________

First contact with patient		Type of consultation			Presenting Reason					Presenting Complaint			COVID-19 advice given during the consultation	Outcome									What would the patient have done if they hadn't contacted the pharmacy?					Consultation Time (mins)		Rate your confidence in the advice that you provided (1=low; 5=high)
						Referral From								Appropriate advice given only	Appropriate advice given and sale of a medicine	Referral					Referral Urgency									
Pharmacist	Non-Pharmacist	Phone	Face to Face	Online	Self-refer	GP	NHS111	Other	Unable to access other health setting	Responding to Symptoms	An existing medical condition or medicine	Other				Pharmacist (if applicable)	GP Surgery	Out of Hours (inc minor injury)	A&E	Other	Urgent	Non-urgent	Not done anything else	GP Surgery	A&E / Walk in centre	Accessed NHS111	Other	Pharmacist	Non-pharmacist	