



Calling all pharmacists and store managers....

# **YOUR STAFF MAKE A DIFFERENCE!**

**It's time to nominate them for the  
Recognition of Excellence Awards 2023**

The Recognition of Excellence Awards is the only national awards exclusively for community pharmacy support staff, and focuses on one thing: rewarding hard-working and dedicated individuals who go above and beyond the call of duty to support their customers, patients, pharmacies and communities.

So if you're proud of your staff and want to see them rewarded for their hard work, nominate them today!

## **NEXT STEP**

The nomination process is simple. All you need to do is:

**Go to [www.tmmagazine.co.uk/RoE23](http://www.tmmagazine.co.uk/RoE23)**

Choose your categories and complete a short online form for each individual in your chosen categories. We'll contact them and take it from there.

Turn over to find out more about the categories and entry criteria.

**Deadline for nominations: 7 April 2023**

# CATEGORIES & CRITERIA

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## PHARMACY TEAM OF THE YEAR

To recognise a pharmacy team who excel in working together and supporting customers and patients with impressive teamwork, good organisation, productive workflows, shared values, joint learning and innovative ideas that have propelled their pharmacy to new levels of achievement.

## OUTSTANDING CONTRIBUTION AWARD

To recognise someone who has demonstrated true dedication to community pharmacy and supported their customers and patients. This might include raising awareness of their pharmacy and promoting its services within the local community or someone who has consistently provided outstanding service on a day-to-day basis and/or gone the extra mile to help a customer. A commitment to exemplary care is essential

## TEAM LEADER AWARD

To reward a senior support team member who has stepped up and is managing all or part of the pharmacy and successfully leading a team.

## HEALTH EQUALITY AWARD

To recognise an individual who has identified and tackled health inequalities for their patients and communities. This could include race, socioeconomics, age, sexuality and gender. Whether it be helping to bridge the gap between racial and ethnic minority groups and the wider community, finding solutions for those from poorer socioeconomic backgrounds, or supporting members of the LGBTIQ+ community.

## PRODUCT ADVISER AWARD

To reward a member of the pharmacy team who excels in OTC product knowledge and demonstrates a clear commitment to their own self-development, learning and keeping up to date. The person must have excellent consultation skills and be highly skilled at recognising symptoms, recommending the right products and referring appropriately.

## CLINICAL SERVICES STAR

To reward someone who is supporting their community by spearheading new or popular specialist clinical services such as vaccinations, smoking cessation, weight management, sexual health, drug misuse and health screening.

## BEST NEWCOMER

To reward a promising individual who has started their pharmacy career in the last two years and is excelling in all aspects of their role, embracing training, grabbing opportunities and generally making an impact on their pharmacy and community.

## SUSTAINABILITY CHAMPION

To reward an individual who has taken steps to improve the sustainability of their pharmacy, whether that be through joining sustainable schemes and programmes, encouraging sustainability within the team and/or searching for sustainable products to stock and recommend to customers.

## INNOVATION AWARD

To reward someone who has taken steps to improve the pharmacy through innovative ideas, by introducing new technology or processes that make the running of the pharmacy more efficient and/or improve patients' lives.

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**NOMINATE YOUR STAFF NOW!**

**[www.tmmagazine.co.uk/RoE2023](http://www.tmmagazine.co.uk/RoE2023)**