

Hampsh/ire
and **Isle of W/ght**



CHIE 
Care and Health Information Exchange

CHIE – An introduction

June 2023



Sharing information to support the provision of the best possible care

**Hampshire
and
Isle of Wight**

CHIE 
Care and Health Information Exchange



www.chie.org.uk

info.chie@nhs.net

www.hiowhealthandcare.org



Shared care record for HIOW ICB



What is CHIE?

The Care and Health Information Exchange (CHIE), (in existence since 2003) is a secure system which shares health and social care information from GP surgeries, hospitals, community and mental health, social services and others.

CHIE helps professionals provide safer and faster treatment for people across Hampshire, the Isle of Wight and surrounding areas.



What is CHIE? (continued)

Single Citizen/Person Record

Managing Care – accessing the record



Role-based Access

Managing Care – accessing the record



Role-based Access



Hospitals GP surgeries Community & Mental Health Adult Social Care ITC Out of Hours Ambulance Care homes & Domiciliary Care Community Pharmacies Hospice & third Sector

Contributing & accessing

Contributing

Accessing



CHIE partner organisations



Acute Trusts

Hampshire Hospitals NHS Foundation Trust

Isle of Wight NHS Trust

Portsmouth Hospitals NHS Trust

University Hospital Southampton NHS Foundation Trust

Community & Mental Health

Solent NHS Trust

Southern Health NHS Foundation Trust

Primary care Hub & Alliances

ESP Network Ltd. Caring Together

MH Mid Hampshire Healthcare

Portsmouth Primary Care Alliance Ltd

Southern Hampshire PRIMARY CARE ALLIANCE

Southampton Primary Care Ltd.

Other service providers

Change Grow Live

Berkshire Healthcare NHS Foundation Trust

Dorset HealthCare University NHS Foundation Trust

INHEALTH

Midlands Partnership NHS Foundation Trust
A Keele University Teaching Trust

hobbs rehabilitation
Neurological Specialists

PHL

Millbrook HEALTHCARE GROUP

Salus MEDICAL SERVICES

Practice Plus Group

South Central Ambulance Service NHS Foundation Trust

Solent Sm^{edical}

Sciensus

Wessex Cancer Alliance

University Hospitals Dorset NHS Foundation Trust

Other partners

Dorset Care Record

Hampshire Care Association

CPSC Community Pharmacy South Central

ORION HEALTH

Wessex Academic Health Science Network

WESSEX Local Medical Committees
Incorporating Wessex LEaD

159 GP practices

Local Authorities

Hampshire County Council

ISLE of WIGHT COUNCIL

Portsmouth CITY COUNCIL

SOUTHAMPTON CITY COUNCIL

Hospice

Ngomi House & Jacksplace hospices for children and young adults

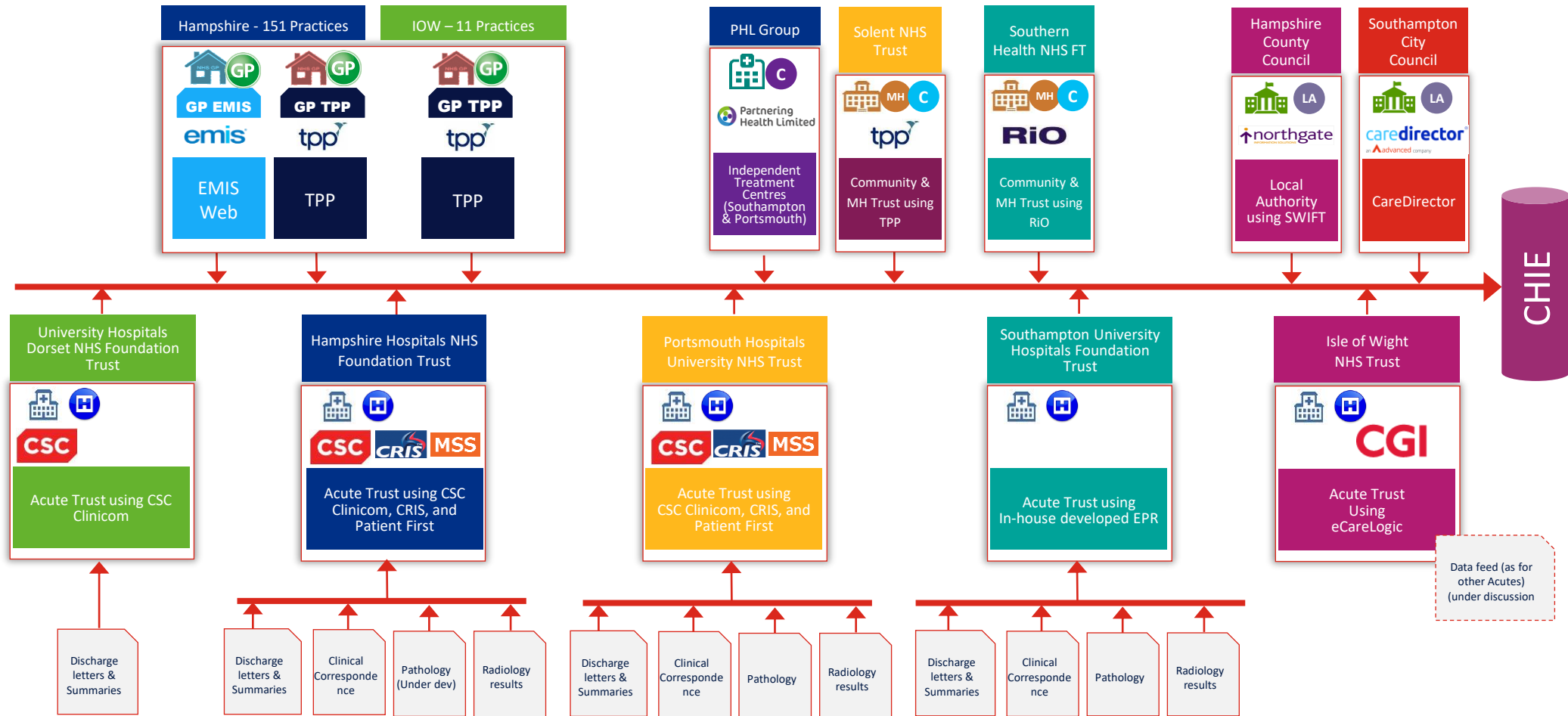
Oakhaven hospice

Mountbatten

Rowans Hospice



What data is in CHIE?



The Benefits



The Benefits (continued)

Particularly with older people, the patient would be more likely to end up in hospital without CHIE. It's a matter of patient safety.

OOH Doctor and GP

It's particularly useful for looking up non-monthly prescriptions and seeing when these were last taken. This is really important.

Pharmacist

The record has really helped me to plan more effective treatments as I have instant access to hospital and GP medication lists and test results. The big bonus for me is that I can now spend the time saved seeing more patients.

Physiotherapist

Delighted with the progress of this record sharing system. The solution fundamentally underpins the integration of services

Transformation Director

CHIE helps meet patient expectations, people are always saying, "but you've got my records already". It's great that we actually have.

Pharmacist

It's fantastic ... particularly in the case of patients who hop from one hospital to another within the region allowing continuity of care, and minimising repeat investigations

Consultant in Elderly Medicine

The record is helping Pharmacy deliver speedier medicine reconciliation on the wards as it gives us visibility of not only hospital medication lists, but GP and Chemotherapy medication. When we are 'on-call' we can access this from home and make quicker responses to any request received from the wards

Pharmacist

The CHIE system has been extremely useful as an additional layer of information to support the current pre-admission process. The system is easy to navigate and having this information available to the home has helped us create continuity in the clinical support we can offer.

Manager, Care Home

So exciting.... works brilliantly

Ward Nurse

It's really useful to look up people's drug history. Sometimes you see a patient hasn't had a prescription for six months so aren't taking their drugs as they should.

Deputy Medical Director

I use it more or less every time I see a patient

Consultant Geriatrician

At weekends, it's absolutely essential. I don't get to see half as many patients if I don't have access to their full medical history

Consultant in diabetes

When I am alerted that someone is coming in by ambulance, before they arrive at the ED I always check the computer and their records. It saves time, and the quicker I can act and start treating the patient, the better their prospects of recovery.

Consultant in Stroke Care

It is very simple to use and contains important relevant information. I would recommend signing up for this as we need to obtain as many resources as possible to do the best we can for our Residents

Manager, Care Home

My life is so much easier with it. My patients are from all over the South Coast so having access to their medication lists etc is great

Prostate Cancer Nurse Specialist

It *really is* user friendly

Community Team Leader

Utterly fantastic!

Learning Disability Nurse



How do I get access?

New user access is set up according to job role and employing organisation

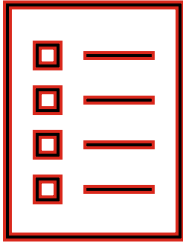
If you work for one of the following organisations, please contact your IT department/co-ordinator/Practice Manager to arrange access:

- Hampshire County Council
- Hampshire Hospitals NHS Foundation Trust
- GP Surgery
- IOW NHS Trust
- PHL Group
- Portsmouth Hospitals University NHS Trust
- SCAS
- Solent NHS Trust
- Southern Health NHS Foundation Trust
- Southampton City Council
- University Hospital Southampton NHS Foundation Trust

If you work for any other local organisation, please email info.chie@nhs.net for further guidance.



What user support material is available?



[Access Guides](#)



[How to search for a patient](#)



[CHIE User Guide](#)



[How to use the Medicines Viewer](#)



[Overview](#)



Useful links



[Public facing website](#)

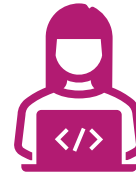


[Sign up to receive the CHIE Bulletin](#)

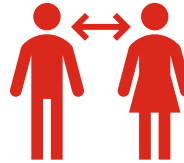


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