**Update from the Force Crime Prevention Team** 

Edition 53, June 2023

## **Parcel Delivery Scam**

Ordered something online? Criminals will target people with fraudulent messages impersonating delivery companies, to get you to give out information. Treat these messages with caution, avoid clicking links and contact the parcel provider directly.



Criminals will contact you by text informing you that you've missed a delivery. They'll direct you to fake websites and trick you into providing personal and financial information.



## CHALLENGE

Could it be fake? Never click links in messages. Always contact the courier directly using a known email or phone number.



# PROTECT

Contact your bank immediately if you think you've fallen for a scam. Also report it to Action Fraud on 0300 123 2040 or actionfraud.police.uk.

If in Scotland report via 101.



# Anti Social Behaviour (ASB) Case Review

ASB can have an overwhelming impact on its victims and on the wider community. The Anti-social Behaviour, Crime and Policing Act 2014 introduced specific measures designed to give victims and communities a say in the way that complaints of ASB are dealt with.



This includes the **ASB Case Review** (formerly the Community Trigger), which gives victims of persistent ASB reported to any of the main responsible agencies (e.g. council, police, housing provider) the right to request a multi-agency case review where a local threshold is met.

https://www.gov.uk/guidance/anti-social-behaviour-asb-case-review-also-known-as-the-community-trigger

#### **Action Counters Terrorism**

Stay alert while you're out and about. What may seem insignificant at first glance could be the missing piece of the puzzle. You will never be wasting our time.

Report in confidence at <a href="www.gov.uk/act">www.gov.uk/act</a>
In an emergency dial 999



# Equipment Theft (Prevention) Bill - call for evidence



Have your say – a Bill currently going through Parliament is in the consultation stage.

The purpose of it is to prevent the theft of machinery and equipment used by the agricultural sector, in particular quad bikes and all-terrain vehicles (ATVs).

It provides a power for the Secretary of State to make regulations requiring immobilisers and forensic marking to be fitted as standard to all new quad bikes and ATVs.

It closes on 13 July 2023.

Equipment Theft (Prevention) Bill: Call for evidence (accessible version) - GOV.UK (www.gov.uk)

## **Shop Worker Videos**

The National Business Crime Centre has produced a suite of training videos designed to help staff who work in a retail setting in the areas of personal safety and de-escalation, saying no - refusing service, deterring and interacting with thieves and handling disruptive behaviour.



Personal safety and de-escalati



Click here to view the videos: Shopworker Videos (nbcc.police.uk)



# Concerned about an older driver?

The Older Drivers Forum have created a webinar to support families, friends and carers concerned about an older driver. It includes advice on how to start empathetic conversations with their loved one, friend or client. Click here to read more: Friends and family | Older Drivers Forum





